

Texas Board of Chiropractic Examiners  
Texas State Board of Dental Examiners  
Texas Medical Board  
Texas Optometry Board  
Texas Board of Occupational Therapy Examiners  
Texas State Board of Pharmacy  
Texas Board of Nursing  
Office of the Governor

Council Chairperson  
Gay Dodson, R.Ph., Executive Director



Texas State Board of Examiners of Psychologists  
Texas State Board of Veterinary Medical Examiners  
Texas Department of State Health Services  
Professional Licensing and Certification Unit  
Texas Funeral Service Commission  
Texas State Podiatric Medical Examiners  
Texas Board of Physical Therapy Examiners

Administrative Officer  
John Monk  
E-mail: [jmonk@hpc.texas.gov](mailto:jmonk@hpc.texas.gov)

## Health Professions Council

February 1, 2013

The Honorable Rick Perry  
Governor of Texas  
State Capitol  
P.O. Box 12428  
Austin, TX 78711

Dear Governor Perry:

I am pleased to report to you on the activities of the Health Professions Council for Fiscal Year 2012, as required by the Texas Occupations Code, Chapter 101.151. The Health Professions Council continues to be a unique entity among State agencies in Texas or any other state. This report will highlight our accomplishments.

There is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council, as the Council is increasingly called upon to participate in interagency workgroups and health policy initiatives. It is apparent there will continue to be increased demands and new expectations for the Health Professions Council as healthcare issues dominate the public agenda.

We believe there are many exciting possibilities for the Council in the future. We look forward to working together to develop new opportunities for continued growth in efficiency and effectiveness for the Council and to produce even greater benefit to the citizens of Texas.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Dodson".

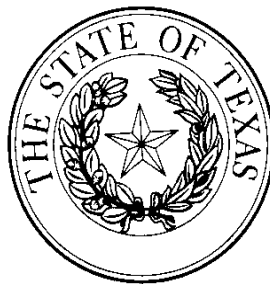
Gay Dodson  
Council Chairperson

# Health Professions Council

## Annual Report

To the

**Governor**  
**Lieutenant Governor**  
**Speaker of the House of Representatives**



February 1, 2013

*Board of Nursing*  
*Board of Pharmacy*  
*Texas Medical Board*  
*Office of the Governor*  
*Texas Optometry Board*  
*Board of Dental Examiners*  
*Funeral Services Commission*  
*Board of Chiropractic Examiners*  
*Board of Examiners of Psychologists*  
*Board of Physical Therapy Examiners*  
*Board of Podiatric Medical Examiners*  
*Board of Veterinary Medical Examiners*  
*Board of Occupational Therapy Examiners*  
*Department of State Health Services, Professional Licensing and Certification Unit*



# TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2012

*An Efficient Model for Licensing and Regulation*

## Members

**Katherine Thomas**  
*Board of Nursing*

**Gay Dodson**  
*Texas State Board of Pharmacy*

**Mari Robinson**  
*Texas Medical Board*

**Glenn Parker**  
*Texas State Board of Dental  
Examiners*

**Nicole Oria**  
*Texas State Board of Veterinary  
Medical Examiners*

**Darrel Spinks**  
*Texas State Board of Examiners of  
Psychologists*

**John Maline,**  
*Executive Council of Physical  
Therapy and Occupational  
Therapy Examiners*

**Hemant Makan**  
*Texas State Board of Podiatric  
Medical Examiners*

**Yvette Yarbrough**  
*Texas Board of Chiropractic  
Examiners*

**Chris Kloeris**  
*Texas Optometry Board*

**Kevin Heyburn**  
*Texas Funeral Services  
Commission*

**Cindy Bourland**  
*Department of State Health  
Services*

**Kara Holsinger**  
*Office of the Attorney General*

**Becky Dean**  
*Governor's Office*

## **Staff**

**John Monk**, *Administrative Officer*

**Patricia Ortiz**, *Administrative Asst*

**Angie Berumen**, *Database Admin*

**James Kocurek**, *Database Admin*

**Richard White**, *Systems Analyst.*

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the benefits of consolidation without sacrificing, the quality, independence, accessibility and accountability of independent health licensing and regulatory agencies. Originally, established in 1993, the Council has a membership of 15 agencies that represent a total of 35 professional licensing boards, certification programs, documentation programs, permit programs or registration programs; the Office of the Attorney General and the Office of the Governor. Executive Directors of each of the member agencies actively participate. Through this collaborative effort, the HPC has realized economies of scales in the areas of Information Technology, human resources and staff training. The HPC fosters a spirit of cooperation between agencies striving to achieve regulatory best practices and better serve their respective constituencies.

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- Appendix B – Agencies Reports on Fees Collected (SB 1058 81<sup>st</sup> Reg Req)
- Appendix B – Agencies Reports on Expenses (SB 1058 81<sup>st</sup> Reg Req)
- Appendix C – Agencies Reports on Unfunded Needs (SB 1058 81<sup>st</sup> Reg Req)
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\*Due to document size, provided as pdf on CD. Also available on Council Website ([www.hpc.state.tx.us](http://www.hpc.state.tx.us))

# Framework

- Members
- Statutory Requirements
- Staffing/Funding

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards.

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**Members:** The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas Medical Board;
- (8) the Texas Board of Nursing;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) Governor's office.
- (15) Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Currently, the presiding officer (Chair) is Gay Dodson, Executive Director for the Texas State Board of Pharmacy. The assistant presiding officer (Vice-Chair) is Hemant Makan, Executive Director for the Texas State Board of Podiatric Medical Examiners. Council officers serve two-year terms ending August 31 of odd numbered years.

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one umbrella agency had received only varied support while generating heated opposition from the professional associations. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs (fig 1). Problems of consolidation included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies show consolidations often failed to achieve economies of scale.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies.

**Staffing/Funding:** The Health Professions Council employs a small staff (currently only 5 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff is organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. The Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. During the 81<sup>st</sup> Regular Legislative Session the Council added additional transfers for the purchase of a shared regulatory database system. A report of financial support by member agencies for Fiscal Year 2011 is provided on page fourteen of this report.

Eighty percent of the participating agencies are collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing.

## Economies of Scale

- Information Technology Sharing
- Human Resources Program
- Training Opportunities

The Council has developed areas to realize cost savings across agencies. These economies of scale have been found primarily in the area of information technology. Other areas that undergo regular review to ensure best practices are incorporated in all of the regulatory agencies that the Council supports include Human Resources and employee training.

Employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving.

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**Shared Database System:** The database system has been up and running since May 31, 2011. With any large scale system start up, the agencies participating in the Shared Solution experienced many challenges. The Council continues to work with the vendor to resolve issues that arise.

In Fiscal Year 2013 the agencies will begin the process of adding the Texas Funeral Services Commission to the database. This implementation is a response to the changing environment of government regulation. Serving the needs of the State of Texas is at the core of our mission. This change should not interfere substantially with the agencies currently on the database system.

**Information Technology Sharing:** The Council has studied the resources and needs of member agencies for Information Technology support. The Council found that although some of its larger members (the Medical Board, the Board of Pharmacy, and the Board of Nursing) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. In the past, only limited Network Manager Services had been shared by members of the Council.

The Council created a Shared Services Committee and assigned that committee to investigate models to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building

through its Technology Committee. In addition to the Regulatory Database Program, this program also utilizes staff (one from the Texas State Board of Dental Examiners and one from the Texas Optometry Board) to provide direct ongoing support services to eight (8) of the smaller member agencies in the Hobby Building. The staff positions are funded through contributions from the eight member agencies. This program has been operating since November 1, 2003.

Prior to the Eighty Third Legislative Session (83R), the Council requested additional funding for a Web Developer. The goal of this shared position is to upgrade and maintain the participating agencies' web presence while sharing the cost and improving their operational efficiencies. In today's web based environment, websites are under constant attack. Therefore, being able to respond to those attacks are critical. Further, with the advent of mobile based computing, providing accessible websites become crucial. This illustrates the Council's need for a professionally trained and certified web developer. Based on the Council's success with the ITSS program, agencies are confident that their website upgrades will be a success.

**Human Resources Program:** The Human Resources Committee studied the needs of member agencies to determine what, if any, assistance the Council staff could provide in the area of Human Resources. The Council has developed program to take a role in the HR functions of member agencies. The recommended program includes the basic job tasks of a Human Resource Specialist I. Specifically, it allows for the coordinating and processing of newly hired and terminating employees. It also includes the administration of employment screenings, evaluation of candidates and background checks. Until a time that the Council determines a need for a full time FTE to fulfill the position, the Council will continue to provide various services.

**Training/Information Dissemination Opportunities:** The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nursing offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC staff have also coordinated training opportunities available through the State Auditor's Office. The SAO offers training to agencies when the number of attendees is at or above minimums needed to justify providing the training at another location. HPC provides a regular forum for the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members.



**Courier Services:** The Texas Medical Board (TMB) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TMB coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

**Employee Assistance Program:** HPC member agencies participate as a group in an employee assistance program (EAP).

**Legislative Tracking:** HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service. In addition, the HPC Administrative Officer tracks legislation and keeps member agencies aware of legislation that could affect member agencies as a group.

# Regulatory Best Practices

- Petition to State Office of Administrative Hearings for the Adoption of Rules
- Improved Customer Service
- Board Member Training Program

The Council regularly brings new topics for members to discuss and review. This allows new ideas and practices to be thoroughly vetted prior to implementation. This saves both time and money. By allowing all agencies access to the expertise of both large and small agencies, ideas are reviewed with a depth of knowledge not often found in a single umbrella agency structure. This cooperation requires little, if any, additional appropriations or significant time commitments from any single agency and the results are available to all of the member agencies. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Below are examples where agencies have found opportunities to implement regulatory best practices.

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## **Petition to State Office of Administrative Hearings for the Adoption of Rules.:**

In June of 2012, the Council formally submitted a petition for the Adoption of Rules to the State Office of Administrative Hearings (SOAH). The petition was the result of ongoing work by the Council's Legal Workgroup, made up of attorneys from different agencies. The petition was denied by SOAH, however it did open up avenues for communication. That resulted in a meeting between Council leadership and SOAH's leadership. While there are issues that continue between the two groups, the meetings illustrate a willingness to cooperate in areas where there is common ground.

**Improved Customer Service:** The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

**Board Member Training Program:** The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include

agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

**Policy and Procedure Development:** In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

**Minimum Data Set:** The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. During the 80<sup>th</sup> Regular Session significant progress was made in this direction. Council staff is worked diligently with the HPRC and DIR to implement the provisions of the Minimum Data Set. After the planned Regulatory Database System becomes operational only one agency will rely significantly on DIR to retain MDS information.

**Peer-to-Peer Sharing/General Sharing:** Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract. Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a "purchasing pool." Member agency employees consult with one another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures. HPC member agencies embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.

**Annual Report:** The Council prepares an annual report that includes a statistical compilation of numbers of licensees, numbers of complaints and enforcement actions taken by member agencies/boards. The annual report also includes a summary of the Council's activities over the past year and recommendations for statutory changes to improve the regulation of health care professionals.



# Responsiveness

- Toll Free Complaint Line
- Representation in Statewide Forums

The Health Professions Council serves a wide variety of constituents. First and foremost it serves the citizens of Texas. The shared toll-free complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

Licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers. The Council goes to great lengths to ensure that all of their customers are served.

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**Telephone Complaint System:** The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times we refer the public to one of our boards, but we also receive inquiries that we refer to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

**Representation in statewide forums:** The Council has assigned the Administrative Officer to represent HPC member agencies at meetings involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to “outside” committees, as appropriate. Examples of the

forums include the Department of Information Resources Occupational Licensing Steering Committee, the Statewide Health Coordinating Council (SHCC) and other workgroups and task forces. This approach allows member agencies to achieve representation and input into these processes.

## **Future Opportunities**

The Health Professions Council's activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

As agencies continue to align solutions with their own business processes there is a strong desire within the Council to anticipate future opportunities. As mentioned before the Council regularly reviews areas where agencies could improve services while still focusing on their core missions. In addition to expanding the Human Resources Pilot Program, the Council will work closely with the Governor's Office and the Legislative Budget Board to realize streamlined and consistent practices on behalf of the member agencies. Texas is growing rapidly, which indicates that the agencies will see increased workloads in the near future. Meeting the challenges of that increased workload is an opportunity the Council looks forward to in 2013.

Profession	TEXAS			FLORIDA ***			Comparison of Florida to Texas		
	FY2012* Estimated	Number ** of Licensees	Cost per Licensee	FY2012 Expenditures	Number of Licensees	Cost per Licensee	FY2012 Expenditures Difference	Number of Licensees****	Cost per Licensee
Chiropractic	\$573,626	10,276	\$55.82	\$2,627,778	7,861	\$334.28	\$2,054,152	(2,415)	\$278.46
Dental	\$2,140,683	55,496	\$38.57	\$4,462,998	51,373	\$86.87	\$2,322,315	(4,123)	\$48.30
Medical (1)	\$8,853,263	83,889	\$105.54	\$18,908,875	81,728	\$231.36	\$10,055,612	(2,161)	\$125.83
Nurse & LVN	\$8,353,416	346,660	\$24.10	\$21,483,485	352,572	\$60.93	\$13,130,069	5,912	\$36.84
Optometry	\$415,231	4,086	\$101.62	\$726,867	3,217	\$225.95	\$311,636	(869)	\$124.32
PT/OT (2)	\$1,047,966	31,526	\$33.24	\$2,203,558	33,298	\$66.18	\$1,155,592	1,772	\$32.94
Pharmacy	\$5,223,298	88,770	\$58.84	\$10,101,017	85,180	\$118.58	\$4,877,719	(3,590)	\$59.74
Podiatric	\$241,556	1,469	\$164.44	\$459,001	2,568	\$178.74	\$217,445	1,099	\$14.30
Psychologists	\$724,884	9,028	\$80.29	\$1,341,483	3,941	\$340.39	\$616,599	(5,087)	\$260.10
Veterinarians	\$970,021	7,938	\$122.20	\$1,349,494	6,973	\$193.53	\$379,473	(965)	\$71.33
<b>Totals</b>	<b>\$28,543,944</b>	<b>639,138</b>	<b>\$44.66</b>	<b>\$63,664,556</b>	<b>628,711</b>	<b>\$101.26</b>	<b>\$35,120,612</b>	<b>(10,427)</b>	<b>\$56.60</b>

(1) For the purpose of comparison, the expenditures and number of licensees for Florida Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.

\* Source: This is an estimate of agency FY2012 expenditures from the Legislative Budget Recommendations 2012-2013 Biennium.

\*\* Source: Health Professions Council Annual Report, February 1, 2011

\*\*\* Source: Florida Department of Health Division of Medical Quality Assurance 2011-2012 Annual Report.

\*\*\*\* Numbers in parentheses indicate how many additional licensees Texas has than Florida



Profession	TEXAS	Number ** of Licensees	Cost per Licensee	CALIFORNIA ***	Number of Licensees	Cost per Licensee	Comparison of California to Texas	Number of Licensees	Cost per Licensee
	FY2012* Estimated			FY2011 Expenditures			FY2012 Expenditures Difference		
Chiropractic	\$573,626	10,276	\$55.82	\$3,457,000	13,745	\$251.51	\$2,883,374	3,469	\$195.69
Dental	\$2,140,683	55,496	\$38.57	\$12,382,000	141,966	\$87.22	\$10,241,317	86,470	\$48.64
Medical (1)	\$8,853,263	83,889	\$105.54	\$51,991,000	156,103	\$333.06	\$43,137,737	72,214	\$227.52
Nurse & LVN	\$8,353,416	346,660	\$24.10	\$39,233,000	505,766	\$77.57	\$30,879,584	159,106	\$53.47
Optometry	\$415,231	4,086	\$101.62	\$1,400,000	6,882	\$203.43	\$984,769	2,796	\$101.81
PT/OT (2)	\$1,047,966	31,526	\$33.24	\$3,922,000	60,658	\$64.66	\$2,874,034	29,132	\$31.42
Pharmacy	\$5,223,298	88,770	\$58.84	\$11,233,000	120,897	\$92.91	\$6,009,702	32,127	\$34.07
Podiatric	\$241,556	1,469	\$164.44	\$1,097,000	1,919	\$571.65	\$855,444	450	\$407.22
Psychologists	\$724,884	9,028	\$80.29	\$2,822,000	21,521	\$131.13	\$2,097,116	12,493	\$50.83
Veterinarians	\$970,021	7,938	\$122.20	\$2,232,000	23,311	\$95.75	\$1,261,979	15,373	\$(26.45)
<b>Totals</b>	<b>\$28,543,944</b>	<b>639,138</b>	<b>\$44.66</b>	<b>\$129,769,000</b>	<b>1,052,768</b>	<b>\$123.26</b>	<b>\$101,225,056</b>	<b>413,630</b>	<b>\$78.60</b>

(1) For the purpose of comparison, the expenditures and number of licensees for California Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.

\* Source: This is an estimate of agency FY2012 expenditures from the Legislative Budget Recommendations 2012-2013 Biennium.

\*\* Source: Health Professions Council Annual Report, February 1, 2011

\*\*\* Source: 2011-2012 California Department of Consumer Affairs Annual Report

**Health Professions Council  
Administrative Office Budget**

	<b>FY 2012 Budgeted</b>
<b>Board of Chiropractic Examiners</b>	<b>\$6,202</b>
<b>Board of Dental Examiners</b>	<b>\$228,328</b>
<b>Texas Medical Board</b>	<b>\$29,266</b>
<b>Board of Nursing</b>	<b>\$25,832</b>
<b>Executive Council of Occupational Therapy and Physical Therapy Examiners</b>	<b>\$12,557</b>
<b>Texas Optometry Board</b>	<b>\$19,896</b>
<b>Board of Pharmacy</b>	<b>\$288,169</b>
<b>Board of Podiatric Medical Examiners</b>	<b>\$5,565</b>
<b>Texas Department of State Health Services: Professional Licensing and Certification Division</b>	<b>\$13,517</b>
<b>Board of Examiners of Psychologists</b>	<b>\$36,595</b>
<b>Board of Veterinary Medical Examiners</b>	<b>\$9,326</b>
<b>Texas Funeral Service Commission</b>	<b>\$9,663</b>
<b>Texas Board of Plumbing Examiners</b>	<b>\$161,664</b>
<b>Texas Board of Land Surveying</b>	<b>\$16,005</b>
<b>TOTAL MEMBER AGENCY TRANSFERS</b>	<b>\$862,585</b>

# Appendix A – Health Professions Council Disciplinary Data

1. Total Number of Licensees & Registrants (As of August 31, 2012)		10,276
Doctors of Chiropractic (DCs) – Active	5,137	
Doctors of Chiropractic (DCs) – Expired, eligible to renew	256	
Doctors of Chiropractic (DCs) – Inactive, eligible to renew	684	
Chiropractic Radiologic Technologists – Active	110	
Chiropractic Radiologic Technologists – Expired, eligible to renew	14	
Chiropractic Clinics, Active Registration	3,738	
Chiropractic Clinics, Expired, eligible to renew	337	
2. Number of New Licenses or Registrations Issued		811
Doctors of Chiropractic	285	
Chiropractic Radiologic Technologists	40	
Chiropractic Clinics	486	
3. Numbers of Licenses or Registrations Renewed		9,464
Doctors of Chiropractic – Active Renewal	5,069	
Doctors of Chiropractic – Inactive Renewal	706	
Chiropractic Radiologic Technologists (Rad Techs)	78	
Chiropractic Clinics (Facilities)	3,611	
Percentage of Active DCs Renewing Licenses Online	95.41%	
4. Jurisdictional Complaints Received or Re-Opened		251
Total number of complaints received	252	
Less: Number of non-jurisdictional complaints received	(7)	
Less: Number of duplicate complaint entries	(3)	
Number of jurisdictional complaints received	242	
Previously Closed Jurisdictional Complaints Re-Opened	9	
5. Jurisdictional Complaints Resolved		
Total number of jurisdictional complaints resolved		258
Total number of complaints resolved with disciplinary action		90
Percent of jurisdictional complaints resolved with disciplinary action		34.88%
Average Time to Resolve a Jurisdictional Complaint		331.56 days
6. Disciplinary Actions Taken		90
Licenses Revoked or Surrendered in lieu of revocation	11	
Licenses Suspended, No probation	0	
Licenses Suspended, Probation	2	
Licenses Suspended, Probation plus Fine/Stipulations	6	
Cease & Desist Orders Issued, No Fine	3	
Cease & Desist Orders Issued, With Fine	0	
Fine Plus Stipulations	0	
Fine Only	62	
Fine, Probated	0	
Formal Letter of Reprimand Plus Fine/Stipulation	0	
Formal Letter of Reprimand Only	6	
Additional CE Requirements	0	
Statutory Authority: Texas Occupations Code Chapter 201 (The Texas Chiropractic Act)		

**TEXAS STATE BOARD OF DENTAL EXAMINERS**  
**Agency #504**  
**Health Professions Council Annual Report for FY 2012**

1. Total Number of Licensees & Registrants (As of Aug 31, 2012)		55,496
Dentists	14,948	
Dental Hygienists	11,617	
Dental Assistants	28,106	
Dental Laboratories	825	
2. Number of New Licenses & Registrations Issued		8,689
Dentists	956	
Dental Hygienists	666	
Dental Assistants	7,022	
Dental Laboratories	45	
Dentists		
3. Number of Licenses & Registrations Renewed		59,998
Dentists	15,133	
Dental Hygienists	11,801	
Dental Assistants	32,299	
Dental Laboratories	765	
4. Jurisdictional Complaints Received and Resolved		
Total Number of Complaints Received	1,115	
Less: Non-Jurisdictional Complaints Received	(139)	
Net Number of Jurisdictional Complaints Received	976	
Number of Jurisdictional Complaints Resolved	887	
Number of Jurisdictional Complaints Resolved with Discipline	222	
Percentage of Jurisdictional Complaints Resolved with Discipline	25.03%	
Average Time (Days) to Resolve a Jurisdictional Complaint	429+.40	
5. Types of Disciplinary Actions Taken		222
License Revoked	8	
License Surrendered	16	
License Suspended with Some Down Time	3	
License Suspended with No Down Time (All Probated)	47	
Other Disciplinary Action	148	

**TEXAS FUNERAL SERVICE COMMISSION  
HPC ANNUAL REPORT  
FISCAL YEAR 2012**

Number of individuals regulated by the agency	4892
Number of facilities regulated by the agency	1508
Number of new individual licenses	350
Number of new facility licenses	81
Number of persons regulated by the agency by county	See spreadsheet

***Jurisdictional complaints received, by classification***

Cemetery Issues	6
Crematory Issues	0
Licensing Issues	12
Service Issues	105
Vital Statistics	25
Inspection	36
Prepaid Funeral Contracts	3
Undetermined	0
Total	187

***Jurisdictional complaints resolved, by resolution type***

Administratively Closed – No Violation	125
Dismissed at Informal Conference	3
Dismissed per Office of Attorney General	0
Letter of Warning Issued	10
Administrative Penalty	15
Probations	23
Revocations	3
Cease and Desist Order/License Suspensions	26
Total	205

Complaints referred to Texas Dept. of Banking, Non-jurisdictional	26
Complaints referred to Texas Dept. of Insurance, Non Jurisdictional	1

Fees collected by the agency for FY 2012

Professional Fees	\$ 1,544,121
Administrative Penalties	39,665
Total	\$ 1,583,786

Expenses of the agency for FY 2011

Salaries and Wages	\$455,077
Other Personnel Costs	65,948
Professional Fees and Services	72,758
Consumables	8,252
Utilities	2,491
Travel	30,815
Rent – Building	425
Rent – Machine and Other	2,499
Other Operating Expenses	105,462
Total	\$743,726

Unfunded Needs

The TFSC needs funding for the restoration of the agency's General Counsel. A General Counsel would prosecute the agency's cases more quickly at SOAH, would help to reduce the agency's pending investigation caseload, and would facilitate answers to problems the consuming public, death care professionals, and members of the Legislature refer to the agency.

Currently TFSC staff must refer the prosecution of the agency's cases to the Office of the Attorney General (OAG). The three Assistant Attorneys General assigned to the TFSC each represent several other regulatory agencies and have heavy caseloads. A General Counsel would expedite the prosecution of the agency's cases and relieve the workload on the OAG. Also currently the TFSC's legal assistant and investigators must use their own judgment to determine whether the results of an investigation warrant a violation. Having a General Counsel on staff to review the investigative summaries and findings would ensure every aspect of a consumer's complaint has been examined and that the consumer is protected.

The TFSC also needs funding for one (1) administrative assistant to provide additional clerical and administrative support. The TFSC lost an administrative assistant position in 2011 due to the appropriations reductions. Restoring this position would allow for more efficient and timely work processes and complaint resolution. Without this additional position, the TFSC investigators and licensing staff will have to continue taking turns fulfilling the routine but necessary clerical functions of this position, therefore having less time to devote to their primary duties.

**Texas Medical Board – FY 12**

1.	Total number of licensees:		<b>83,889</b>
	Physicians:	76,407	
	Acupuncturists:	1037	
	Physician Assistant:	6,104	
	Surgical Assistant:	341	
2.	Total number of new licenses issued:		<b>7,400</b>
	Physicians:	6,703	
	Acupuncturists:	74	
	Physician Assistant:	594	
	Surgical Assistant:	29	
3.	Total number of renewal licenses issued:		<b>43,620</b>
	Physicians:	36,307	
	Acupuncturists:	1,016	
	Physician Assistant:	6,114	
	Surgical Assistant:	183	
4.	Total number of complaints received:	7,550	
5.	Total number of investigations opened:		<b>1,844</b>
	Physicians:	1,700	
	Acupuncturists:	5	
	Physician Assistant:	86	
	Surgical Assistants:	3	
	Other:	50	
6.	Total number of investigations completed:		<b>2,260</b>
	Physicians:	2,111	
	Acupuncturists:	8	
	Physician Assistant:	93	
	Surgical Assistant:	4	
	Other:	44	
7.	Total number and types of board-approved disciplinary actions taken:	<b>356</b>	

	2012			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Temporary Suspension & Restriction	12	0	1	0
Revocation/Surrender	41	0	3	1
Suspension	16	0	1	0
Restriction	172	0	14	0
Reprimand	28	0	2	0
Administrative Penalty	26	0	4	1
Cease and Desist	18	0	0	0
Licensed with Conditions	14	1	3	0
<b>Total number of disciplinary actions</b>	<b>327</b>	<b>1</b>	<b>28</b>	<b>2</b>

8. Total number and types of remedial plans: **438**

	2012			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Remedial Plans	386	0	9	0
Licensure Remedial Plans	41	0	2	0
<b>Total Remedial Plans</b>	<b>427</b>	<b>0</b>	<b>11</b>	<b>0</b>

Statutory Authority: *Physicians-Texas Occupations Code Annotated, Chapter 164*  
*Physicians Assistants-Texas Occupations Code Annotated, Chapter 204*  
*Acupuncturists-Texas Occupations Code Annotated, Chapter 205*



## Board of Nursing – RN Statistics (FY 2012)

1. Total number of licensees:		250,385
2. Total number of new licenses issued:		18,005
3. Total number of renewal licenses issued:		114,370
4. Total number of complaints received:		9,807
5. Total number of jurisdictional complaints received:		9,709
6. Total number of jurisdictional complaints resolved:		10,436
7. Ave. length of time required for jurisdictional complaint resolution:		245 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:		1,802
Applicant/Petitioner - w/Stipulations (TS, TSX, TTO)	328	
Applicant Denied (GD,TD)	20	
Compact - Voluntary Surrender	0	
Cease and Desist Order (CDO)	0	
Denied Reinstatement (DR)	23	
Enforced Suspension/TPAPN (ET)	0	
Exception Denied (ED)	11	
Fine (FI) & Deferred (FID)	0	
Fine W/Remedial Education (FR) & Deferred (FRD)	130	
License Denied (LD)	1	
Limited License (LI)	25	
Peer Assistance Order (PAO)	0	
Probation (PR)	0	
Reinstated-Clear (RC)	2	
Reinstated-W/Stipulations (RI)	27	
Remedial Education (RE) & Deferred (RED)	148	
Reprimand W/Stipulations (RS) (CS)	92	
Reprimand (RP)	1	
Reinstated w/TPAPN (RT)	4	
Revocation (RV)	244	
Stipulation Only (ST)	3	
Stipulation - Exec (STX)	0	
Suspend/Probate (SP)	97	
Suspension (S) (SU) (SS)	48	
TPAPN Order (TPO)	98	
Voluntary Surrender (VS)	189	
Warning (W) (WA) & Deferred (WAD)	0	
Warning with Fine Deferred (WFD)	0	
Warning W/Stipulation (WS) & Deferred (WSD)	305	
Warning-Delinquent (WD)	0	

Statutory Authority: Texas Occupations Code, Chapters 301, 303 and 304.

## Board of Nursing – LVN Statistics (FY 2012)

1. Total number of licensees:	96,275
2. Total number of new licenses issued:	6,998
3. Total number of renewal licenses issued:	43,633
4. Total number of complaints received:	6,922
5. Total number of jurisdictional complaints received:	6,922
6. Total number of jurisdictional complaints resolved:	7,682
7. Ave. length of time required for jurisdictional complaint resolution:	287 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1,605
Applicant/Petitioner - w/Stips (TS, TSX, TTO)	155
Applicant Denied (TD)	28
Cease and Desist Order (CDO)	0
Denied Reinstatement (DR)	12
Enforced Reinstatement/TPAPN (ET)	1
Exception Denied (ED)	4
Fine (FI) & Deferred (FID)	0
Fine and Remedial Education (FR) & Deferred (FRD)	176
License Denied (LD)	0
Limited License (LI)	11
Probation (PR)	0
Reinstated-w/Stips (RI)	26
Remedial Education (RE) & Deferred (RED)	85
Reprimand w/Stips (RS) (CS)	71
Reprimand (RP)	0
Reinstated w/TPAPN (RT)	1
Revocation (RV)	290
Suspend/Probate (SP)	87
Suspension (S) (SU) (SS)	30
Stipulations (ST)	3
TPAPN Order (TPO)	48
Voluntary Surrender (VS)	184
Warning (W) (WA) & Deferred (WAD)	4
Warning w/Fine Deferred (WFD)	0
Warning w/Stipulation (WS) & Deferred (WSD)	261

Statutory Authority:

02/2004 - Texas Occupations Code, Chapters 301, 303 and 304.

**Texas Board of Nursing - Unfunded needs of the Agency (FY 2012)**

The Texas Board of Nursing does not have any unfunded needs.

## **Texas Optometry Board (FY 2012)**

1. Total number of licensees: 4,086
2. Total number of new licenses issued: 184
3. Total number of renewal licenses issued: 3,913
4. Total number of complaints received: 163
5. Total number of jurisdictional complaints received: 140

Violation Act or Rules - Other	80
Criminal Charges	21
Scope practice	1
Standard of care other	25
Advertising	7
Professional Misconduct Other	2
Drug / Alcohol	1
Unlicensed practice	2
Fraud	1

6. Total number of jurisdictional complaints resolved: 155
7. Average length of time required for jurisdictional complaint resolution: 187.92 days
8. Total number and types of board-approved disciplinary actions taken: 15  
Administrative Penalties: 15

Statutory Authority: Texas Occupations Code, Chapter 351

**BOARD OF EXAMINERS OF PSYCHOLOGISTS  
HPC ANNUAL REPORT  
FISCAL YEAR 2012**

Number of individuals regulated by the agency	7754
Number of licenses regulated by the agency	9028
Number of new licenses	710
Number of persons regulated by the agency by county	See spreadsheet

***Jurisdictional complaints received, by classification***

Administrative Violations	29
General Forensic	11
General Therapy	29
Sexual Misconduct	4
Child Custody	26
School Psychology	7
C.E. Violations	127
Cease/Desist	11
Miscellaneous	2
Total	246

***Jurisdictional complaints resolved, by resolution type***

Dismiss – No Violation	62
Disciplinary Action – Agreed Order	29
Resigned in Lieu of Adjudication	2
Dismiss – C.E. Complaint	94
Resigned in Lieu of Adjudication – C. E.	4
Dismiss – Cease/ Desist Order	7
Dismiss – C. E. Fine	15
Applicant Eligibility Order	10
Revoked	4
Total	227

Fees collected by the agency for FY 2012

Professional Fees	\$ 1,487,623
\$200 General Revenue Fees	786,000
Administrative Penalties	21,412
Total	\$ 2,295,035

Expenses of the agency for FY 2012

Salaries and Wages	\$573,798
Other Personnel Costs	78,951
Professional Fees and Services	21,390
Fuels and Lubricants	180
Consumables	9,858
Utilities	816
Travel	17,383
Rent – Building	2,705
Rent – Machine and Other	4,926
Other Operating Expenses	68,388
Total	\$778,394

**Unfunded Needs**

The Board has identified four separate unfunded needs. Those needs are:

1. Replacement of computer equipment. The Board was unable to maintain its technology replacement schedule in the 2012-2013 biennium due to budget cuts.
2. Higher salaries for staff commensurate with other Article VIII agencies.
3. Hiring of additional FTE Investigator necessary to conduct criminal background checks and to begin compliance measures with the federally mandated *Healthcare Integrity and Protection Data Bank (HIPDB)*. This position was eliminated in the 2012-2013 biennium.
4. Additional programming for the shared replacement database to allow the agency to achieve greater efficiencies in basic licensing operations.

**Texas State Board of Podiatric Medical Examiners**

1.	Total number of licensees:	1,009
	Radiology Technologists	460
2.	Total number of new licenses issued:	56
3.	Total number of renewal licenses issued:	1,009
4.	Total number of complaints received:	69
5.	Total number of jurisdictional complaints received:	64
6.	Total number of jurisdictional complaints resolved:	72
7.	Average length of time required for jurisdictional complaint resolution:	516.22 days
8.	Total number and types of board-approved staff disciplinary actions:	11
	License Cancellation:	5
	Refunds	5
	Court Recommendations/Federal Tax Evasion	1

Statutory Authority:

Texas Occupations Code, Chapter 202

**Texas State Board of Physical Therapy Examiners**

1.	Total number of licensees:	20,030
2.	Total number of new licenses issued:	1,992
3.	Total number of renewal licenses issued:	8,524
4.	Total number of complaints received:	400
5.	Total number of jurisdictional complaints received:	400
6.	Total number of jurisdictional complaints resolved:	382
7.	Average length of time required for jurisdictional complaint resolution:	178 days
8.	Total number and types of board-approved disciplinary actions taken:	57
	Letter of Reprimand:	1
	Community Service:	27
	Suspension:	28
	Revocation/Surrender:	1
	Fine:	0
9.	Complaint Types Physical Therapy:	
	Criminal history/drug history	190
	Failed CE audit	53
	Fraudulent ad for "Physical Therapy"	12
	Patient injury/neglect/abandonment	28
	Practiced w/ expired license	12
	Fraudulent billing/documentation	37
	Practiced in an unregistered facility	28
	Disciplinary action taken by another jurisdiction	20
	Practice beyond the scope of licensure	12
	Failure to Properly Supervise Subordinates	8

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

**“Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.**

(a) The board may deny, suspend, or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.



**Texas State Board of Occupational Therapy Examiners**

1.	Total number of licensees:	11,496
2.	Total number of new licenses issued:	1,037
3.	Total number of renewal licenses issued:	4,678
4.	Total number of complaints received:	206
5.	Total number of jurisdictional complaints received:	206
6.	Total number of jurisdictional complaints resolved:	236
7.	Average length of time required for jurisdictional complaint resolution:	178 Days
8.	Total number and types of board-approved disciplinary actions taken:	34
	Letter of Reprimand:	0
	Community Service:	10
	Suspension:	23
	Revocation/Surrender:	1
	Fine:	0
9.	Complaint Types Occupational Therapy:	
	Criminal history/drug history	91
	Practiced w/ expired license	12
	Fraudulent billing/documentation	27
	Practiced in an unregistered facility	19
	Practiced without a license	2
	Patient injury/neglect/abandonment	21
	Failed CE audit	12
	Disciplinary action taken by another jurisdiction	10
	Detrimental practice/Unprofessional Behavior	10
	Failure to properly supervise subordinate	2

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

**TEXAS STATE BOARD OF PHARMACY**  
**STATISTICS FOR HPC ANNUAL REPORT FOR FY 2012**

1.	Total number of licensees:		88,770
	Pharmacists:	28,417	
	Pharmacies:	7,185	
	Pharmacy Technicians:	39,973	
	Pharmacy Technician trainees:	13,195	
2.	Total number of new licenses issued:		16,661
	Pharmacists:	1,594	
	Pharmacies:	502	
	Pharmacy Technicians:	6,455	
	Pharmacy Technician trainees:	8,110	
3.	Total number of renewal licenses issued:		33,844
	Pharmacists:	15,621	
	Pharmacies:	3,400	
	Pharmacy Technicians:	14,823	
4.	Total number of complaints received:		5,837
5.	Total number of jurisdictional complaints received:		5,792
6.	Total number of jurisdictional complaints resolved:		5,728
7.	Average length of time required for jurisdictional complaint resolution:		205 days

PHARMACISTS, PHARMACIES, INTERNS, AND APPLICANTS FOR A PHARMACY OR PHARMACIST  
LICENSE OR AN INTERN REGISTRATION

Revoke	13
Retire (unable to apply for reinstatement)	05
Suspension	13
Suspension with Conditions	22
Suspension/Fine/Conditions	00
Suspension/Probation	05
Suspension/Probation with Conditions	21
Suspension/Probation/Fine	08
Suspension/Probation/Fine with Conditions	13
Restricted	06
Grant with Suspension	00
Grant with Restrictions	00
Grant with Probation	07
Grant with Probation and Fine	02
Grant with Probation and Conditions	13
Grant with Reprimand and Fine	00
Grant with Fine	14
Grant with Reprimand	04
Deny License	00
Grant Reinstatement for Licensure	00
Grant Reinstatement with Probations/Conditions	03
Deny Reinstatement	00
Fine	68
Fine with Conditions	55
Fine and Reprimand	06
Fine, Reprimand with Conditions	31
Reprimand with Conditions	47
Reprimand	12
Modifications Grant	17
Modifications Deny	00
Require Mental Health Evaluation	01
<b>TOTAL FY2012:</b>	<b>386</b>

TECHNICIANS, TECHNICIAN TRAINEES AND APPLICANTS FOR TECHNICIAN OR TECHNICIAN TRAINEE REGISTRATION

**Licenses Removed**

Revoke		90
Retire		0

**Suspensions**

Suspension		13
Suspension w/Conditions	28	
Suspension/Fine/Conditions		0
Suspension/Fine		0
Suspension/Fine w/Conditions		0
Suspension/Probation		5
Suspension/Probation with Conditions		19
Suspension/Probation/Fine		1
Suspension/Probation/Fine with Conditions		1

**Restricted** 0

**Other**

Fine		54
Fine with Conditions		0
Fine/Reprimand		0
Fine/Reprimand with Conditions		0
Reprimand		20
Reprimand with Conditions		0

**Issuance Registration**

Grant with Suspension		3
Grant with Suspension/Fine		0
Grant with Probation		26
Grant with Probation/Conditions		25
Grant with Probation/Conditions and Fine		0
Grant with Probation and Fine		10
Grant with Fine		57
Grant with Fine and Reprimand		8
Grant with Reprimand		41
Deny		0

**Reinstatements**

Grant with Suspension, followed by Probation with Conditions		1
Grant with Probation/Conditions		1

**Modifications** 2

**TOTAL FY2012:** 405

**TEXAS STATE BOARD OF VETERINARY MEDICAL EXAMINERS**

1.	Total number of licensees: <sup>1</sup>	7938
2.	Total number of new licenses issued: <sup>1</sup>	432
3.	Total number of complaints received:	406
4.	Total number of jurisdictional complaints received:	397
	a. Standard of Care: (Negligence, malpractice etc.).....	128
	b. Controlled Substance Registration: (Expired) .....	72
	c. Practicing Veterinary Medicine without License:.....	44
	d. Unprofessional Conduct: (Includes; honesty, Allowing illegal practice, violation of a Board Order, Record keeping, unauthorized treatment, Loan defaults).....	49
	e. Continuing Educations Violations: (shortage of hours).....	24
	f. Criminal Activity: .....	21
	g. Other/Misc: .....	33
	h. Substance Abuse: (Alcohol and Drug abuse).....	7
5.	Total number of non-jurisdictional complaints received: <sup>2</sup>	9
6.	Total number of jurisdictional complaints resolved:	366
7.	Average length of time required for jurisdictional complaint resolution:	248.50 days
8.	Total number and types of <u>board-approved</u> disciplinary actions taken:	101
	Revocation: .....	1
	Voluntary Surrender: .....	3
	Reprimand: .....	16
	Reprimand, with fine: .....	22
	Fine Only: .....	58
	Continuing Education Only .....	1
9.	Amount of fees collected by the agency:	\$2,980,174
10.	Expenses of the agency:	\$947,046
	Statutory Authority:	Occupation Code, §801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

<sup>1</sup>As of end of Fiscal Year 2012 (08-31-2012), includes provisional license.

<sup>2</sup> The agency receives few non-jurisdictional complaints and they are not tracked.

**Department of State Health Services (DSHS)**  
**Division for Regulatory Services**  
**Health Care Quality Section**  
**Professional Licensing and Certification Unit**

**FY2012**

Advisory Board of Athletic Trainers  
Chemical Dependency Counselor Licensing Program  
Code Enforcement Officer Registration Program  
Contact Lens Permit Program  
Council on Sex Offender Treatment  
Texas State Board of Examiners of Dietitians  
Dyslexia Therapists and Practitioners  
State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments  
Texas State Board of Examiners of Marriage and Family Therapists  
Massage Therapy Licensing Program  
Medical Radiologic Technologist Certification Program  
Texas Board of Licensure for Professional Medical Physicists  
Texas Midwifery Board  
Offender Education Program  
Optician Registry Program  
Texas Board of Orthotics and Prosthetics  
Perfusionist Licensing Program  
Personal Emergency Response System (PERS) Provider Licensing Program  
Texas State Board of Examiners of Professional Counselors  
Respiratory Care Practitioner Certification Program  
Sanitarian Registration Program  
Texas State Board of Social Worker Examiners  
State Board of Examiners for Speech-Language Pathology and Audiology

**Funding**

The DSHS Professional Licensing and Certification Unit (PLCU) is organizationally placed within the Division for Regulatory Services, Health Care Quality Section. PLCU functions as a consolidated licensing operation for 23 regulatory programs and consists of:

- 8 governor-appointed licensing boards, each with independent rulemaking and enforcement authority;
- 2 governor-appointed licensing boards, each with independent enforcement authority and quasi-independent rulemaking authority;
- 1 licensing board appointed by the DSHS Commissioner with independent enforcement authority and quasi-independent rulemaking authority; and
- 12 licensing programs that do not have appointed boards, and for which the rulemaking authority is the Executive Commissioner of the Health and Human Services Commission and the enforcement authority is DSHS.

The boards and programs within PLCU do not function as independent state agencies. DSHS provides the staff, facilities, and infrastructure necessary to administer each program. PLCU operates with a functional organizational structure characterized by resource-sharing across programs.

PLCU is funded through the legislative appropriation to DSHS for Strategy D.1.4 (Health Care Professionals). This appropriation funds a total of 26 programs within DSHS, not all of which are organizationally placed within PLCU. The legislative appropriation is made to DSHS, not to the individual boards, programs, or unit.

Total fee revenue collected by PLCU programs in Fiscal Year 2012 was \$10,029,191 and total expenses of PLCU programs were \$4,541,855. Not all licensing fees collected by PLCU programs were appropriated to DSHS nor dedicated to the operation of PLCU. Most PLCU programs experience growth each year in the numbers of license holders; these increases are accompanied by greater demand for licensure services, including new and renewed license issuance, consumer complaint intake and processing, investigations, disciplinary action, and enforcement.

**Advisory Board of Athletic Trainers**

1. Total number of licensees:		2,868
Athletic Trainers	2,847	
Temporary Athletic Trainers	21	
2. Total number of new licenses issued:		309
3. Total number of renewal licenses issued:		1,191
4. Total number of complaints received:		16
Unlicensed Person/Facility	15	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		16
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		16
Cease and Desist	15	
No Violation	1	
8. Average length of time required for jurisdictional complaint resolution:		318 days
9. Total fees collected:		\$426,076
10. Total expenses:		\$149,236

Statutory Authority: Occupations Code, Chapter 451

\* Please see Table 1 for information regarding the number of license holders by county.

**Chemical Dependency Counselor Licensing Program**

1. Total number of licensees:		8,961
Licensed Chemical Dependency Counselors	4,984	
Registered Counselor Interns	3,747	
Clinical Training Institutions	221	
Certified Clinical Supervisors	9	
2. Total number of new licenses issued:		1,631
3. Total number of renewal licenses issued:		2,193
4. Total number of complaints received:		113
Abuse/Neglect/Exploitation	5	
Advertising / Mislabeling	4	
Confidentiality	7	
Criminal History	13	
Fraud/Deceit/Bribery	6	
Sexual Misconduct	2	
Standard of Care/Service/Product	17	
Unlicensed Person/Facility	8	
Unprofessional Conduct	51	
5. Total number of jurisdictional complaints received:		106
6. Total number of complaint investigations completed:		63
7. Total number of jurisdictional complaints resolved:		103
License Expiration	5	
No Violation	5	
Not Substantiated	22	
Administrative Penalty	1	
Cease and Desist	4	
Emergency Suspension	22	
Probated Suspension	3	
Reprimand	5	
Surrender	6	
Warning Letter	30	
8. Average length of time required for jurisdictional complaint resolution:		257 days
9. Total fees collected:		\$375,220
10. Total expenses:		\$159,135

Statutory Authority: Occupations Code, Chapter 504

\* Please see Table 1 for information regarding the number of license holders by county.

\*\* Fee and expense totals include both the Chemical Dependency Counselor Licensing Program and the Offender Education Programs



**Code Enforcement Officer Registration Program**

1. Total number of licensees:		2,206
Code Enforcement Officers	2,140	
Code Enforcement Officers in Training	66	
2. Total number of new licenses issued:		304
3. Total number of renewal licenses issued:		905
4. Total number of complaints received:		10
Abuse/Neglect/Exploitation	1	
Criminal History	1	
Fraud/Deceit/Bribery	3	
Standard of Care/Service/Product	1	
Unlicensed Person/Facility	2	
Unprofessional Conduct	2	
5. Total number of jurisdictional complaints received:		10
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		9
No Violation	7	
Not Substantiated	1	
Cease and Desist	1	
8. Average length of time required for jurisdictional complaint resolution:		272 days
9. Total fees collected:		\$161,582
10. Total expenses:		\$69,660
Statutory Authority:	Occupations Code, Chapter 1952	

\* Please see Table 1 for information regarding the number of license holders by county.

**Contact Lens Permit Program**

1. Total number of licensees:		176
Contact Lens Dispensers - Individual	95	
Contact Lens Dispensers - Business	81	
2. Total number of new licenses issued:		25
3. Total number of renewal licenses issued:		49
4. Total number of complaints received:		22
Fraud/Deceit/Bribery	1	
Unlicensed Person/Facility	21	
5. Total number of jurisdictional complaints received:		21
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		14
Cease and Desist	13	
License Expiration	1	
8. Average length of time required for jurisdictional complaint resolution:		148 days
9. Total fees collected:		\$35,081**
10. Total expenses:		\$21,428**

Statutory Authority: Occupations Code, Chapter 353

\* Please see Table 1 for information regarding the number of license holders by county.

\*\* Fee and expense totals include both the Contact Lens Permit Program and the Opticians' Registry Program

**Council on Sex Offender Treatment**

1. Total number of licensees:		498
Sex Offender Treatment Providers	415	
Affiliate Sex Offender Treatment Providers	43	
Provisional Sex Offender Treatment Providers	40	
2. Total number of new licenses issued:		41
3. Total number of renewal licenses issued:		189
4. Total number of complaints received:		22
Abuse/Neglect/Exploitation	1	
Fraud/Deceit/Bribery	1	
Standard of Care/Service/Product	14	
Unlicensed Person/Facility	1	
Unprofessional Conduct	5	
5. Total number of jurisdictional complaints received:		20
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		13
No Violation	10	
Surrender	1	
Warning Letter	2	
8. Average length of time required for jurisdictional complaint resolution:		227 days
9. Total fees collected:		\$85,972
10. Total expenses:		\$64,379

Statutory Authority: Occupations Code, Chapter 110

\* Please see Table 1 for information regarding the number of license holders by county.

**Texas State Board of Examiners of Dietitians**

1. Total number of licensees:		4,828
Licensed Dietitians	4,812	
Provisional Licensed Dietitians	16	
2. Total number of new licenses issued:		450
3. Total number of renewal licenses issued:		2,116
4. Total number of complaints received:		10
Criminal History	1	
Standard of Care/Service/Product	4	
Unlicensed Person/Facility	1	
Unprofessional Conduct	4	
5. Total number of jurisdictional complaints received:		9
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		4
No Violation	3	
Cease and Desist	1	
8. Average length of time required for jurisdictional complaint resolution:		44 days
9. Total fees collected:		\$259,405
10. Total expenses:		\$72,464

Statutory Authority: Occupations Code, Chapter 701

\* Please see Table 1 for information regarding the number of license holders by county.



**State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments**

1. Total number of licensees:		754
Fitter/Dispenser of Hearing Instruments	575	
Temporary Training Permits	111	
Apprenticeship Permits	68	
2. Total number of new licenses issued:		139
3. Total number of renewal licenses issued:		255
4. Total number of complaints received:		42
Advertising/Mislabeling	4	
Criminal History	1	
Fraud/Deceit/Bribery	4	
Standard of Care/Service/Product	23	
Unlicensed Person/Facility	9	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		38
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		28
License Expiration	1	
No Violation	11	
Not Substantiated	1	
Withdrawal	4	
Administrative Penalty	3	
Cease and Desist	2	
Revocation	2	
Warning Letter	4	
8. Average length of time required for jurisdictional complaint resolution:		233 days
9. Total fees collected:		\$193,202
10. Total expenses:		\$94,527

Statutory Authority: Occupations Code, Chapter 402

\* Please see Table 1 for information regarding the number of license holders by county.

**Texas State Board of Examiners of Marriage and Family Therapists**

1. Total number of licensees:		3,291
Marriage and Family Therapists	2,905	
Marriage and Family Therapist Associates	386	
2. Total number of new licenses issued:		262
3. Total number of renewal licenses issued:		1,447
4. Total number of complaints received:		50
Advertising/Mislabeled	1	
Confidentiality	5	
Financial	2	
Fraud/Deceit/Bribery	1	
Sexual Misconduct	4	
Standard of Care/Product	15	
Unlicensed Person/Facility	10	
Unprofessional Conduct	12	
5. Total number of jurisdictional complaints received:		44
6. Total number of complaint investigations completed:		12
7. Total number of jurisdictional complaints resolved:		37
License Expiration	1	
No Violation	13	
Not Substantiated	1	
Withdrawal	1	
Cease and Desist	4	
Revocation	2	
Surrender	2	
Warning Letter	13	
8. Average length of time required for jurisdictional complaint resolution:		371 days
9. Total fees collected:		\$262,467
10. Total expenses:		\$241,754

Statutory Authority: Occupations Code, Chapter 502

\* Please see Table 1 for information regarding the number of license holders by county.

**Massage Therapy Licensing Program**

1. Total number of licensees:		29,596
Massage Therapists	27,247	
Massage Therapy School/Training Programs	61	
Massage Therapy Instructors	1,323	
Massage Therapy Establishments	965	
2. Total number of new licenses issued:		2,643
3. Total number of renewal licenses issued:		12,090
4. Total number of complaints received:		341
Advertising/Mislabeled	6	
Confidentiality	1	
Criminal History	17	
Fraud/Deceit/Bribery	24	
Sexual Misconduct	43	
Standard of Care/Service/Product	26	
Unlicensed Person/Facility	213	
Unprofessional Conduct	11	
5. Total number of jurisdictional complaints received:		336
6. Total number of complaint investigations completed:		37
7. Total number of jurisdictional complaints resolved:		394
License Expiration	4	
No Violation	34	
Not Substantiated	18	
Violation Found and Corrected	17	
Withdrawn	21	
Administrative Penalty	28	
Cease and Desist	151	
Denial	3	
Probated Suspension	19	
Reprimand	5	
Revocation	4	
Surrender	18	
Suspension	2	
Warning Letter	70	
8. Average length of time required for jurisdictional complaint resolution:		281 days
9. Total fees collected:		\$2,150,243
10. Total expenses:		\$687,954

Statutory Authority: Occupations Code, Chapter 455

\* Please see Table 1 for information regarding the number of license holders by county.



**Texas Board of Licensure for Professional Medical Physicists**

1. Total number of licensees:		614
Medical Physicists	489	
Temp Medical Physicists	125	
2. Total number of new licenses issued:		27
3. Total number of renewal licenses issued:		306
4. Total number of complaints received:		1
5. Total number of jurisdictional complaints received:		1
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$89,894
10. Total expenses:		\$29,588

Statutory Authority: Occupations Code, Chapter 602

\* Please see Table 1 for information regarding the number of license holders by county.

**Medical Radiologic Technologist Certification Program**

1. Total number of licensees:		27,844
Medical Radiologic Technologists	22,598	
Temp Medical Radiologic Technologists	621	
Limited Medical Radiologic Technologists	545	
Temp Limited Medical Radiologic Technologists	263	
Non-Certified Technicians	3,568	
Limited Curriculum Providers	3	
Non-Certified Technician Programs	21	
Hardship Exemptions	225	
2. Total number of new licenses issued:		2,924
3. Total number of renewal licenses issued:		12,320
4. Total number of complaints received:		35
Criminal History	4	
Fraud/Deceit/Bribery	6	
Standard of Care	12	
Unlicensed Person/Facility	8	
Unprofessional Conduct	5	
5. Total number of jurisdictional complaints received:		35
6. Total number of complaint investigations completed:		4
7. Total number of jurisdictional complaints resolved:		31
Administrative Penalty	2	
No Violation	11	
Violation Found and Corrected	2	
Cease and Desist	7	
Revocation	3	
Warning Letter	6	
8. Average length of time required for jurisdictional complaint resolution:		318 days
9. Total fees collected:		\$1,057,565
10. Total expenses:		\$351,206

Statutory Authority: Occupations Code, Chapter 601

\* Please see Table 1 for information regarding the number of license holders by county.

**Texas Midwifery Board**

1. Total number of licensees:		219
Midwives	217	
Approved Midwifery Courses	2	
2. Total number of new licenses issued:		22
3. Total number of renewal licenses issued:		79
4. Total number of complaints received:		21
Advertising/Mislabeling	1	
Fraud/Deceit/Bribery	6	
Order Non-Compliance	1	
Standard of Care/Service/Product	12	
Unlicensed Person/Facility	1	
5. Total number of jurisdictional complaints received:		19
6. Total number of complaint investigations completed:		6
7. Total number of jurisdictional complaints resolved:		19
Administrative Penalty	3	
License Expiration	1	
No Violation	10	
Probated Suspension	2	
Warning	3	
8. Average length of time required for jurisdictional complaint resolution:		373 days
9. Total fees collected:		\$54,734
10. Total expenses:		\$42,699

Statutory Authority: Occupations Code, Chapter 203

\* Please see Table 1 for information regarding the number of license holders by county.

**Offender Education Programs**

1. Total number of certificate holders:		2,555
DWI Education Instructors	454	
DWI Intervention Instructors	342	
Alcohol Education Program for Minor Instructors	378	
Drug Offender Education Program Instructors	434	
DWI Education Programs	217	
DWI Intervention Programs	170	
Alcohol Education Program for	197	
Drug Offender Education Programs	227	
Tx Youth Tobacco Awareness Program	136	
2. Total number of new certificates issued:		531
3. Total number of renewal registrations issued		806
4. Total number of complaints received:		8
Criminal History	2	
Fraud/Deceit/Bribery	2	
Sexual Misconduct	2	
Standard of Care/Service/Product	1	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		7
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		10
License Expiration	1	
No Violation	1	
Not Substantiated	1	
Violation Found & Corrected	4	
Warning	3	
8. Average length of time required for jurisdictional complaint resolution:		320 days
9. Total fees collected:		\$113,438
10. Total expenses:		\$675,890

Statutory Authority:

- Drug Offender Education Programs  
Transportation Code §§521.371 - 521.377
- DWI Education Programs  
Code of Criminal Procedure, Art. 42.12, §13(h)
- DWI Intervention Programs  
Code of Criminal Procedure, Art. 42.12, §13(j)

Alcohol Education Programs for Minors  
Alcoholic Beverage code, §106.115

Texas Youth Tobacco Awareness Program  
Health & Safety Code, Chpt 161

\* Please see Table 1 for information regarding the number of license holders by county.

**Optician's Registry Program**

1. Total number of registrants:		129
Opticians-Dual	45	
Registered Contact Lens Technicians	9	
Registered Spectacle Dispensers	75	
2. Total number of new registrations issued:		8
3. Total number of renewal registrations issued:		48
4. Total number of complaints received:		1
Unlicensed Person/Facility	1	
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$35,081**
10. Total expenses:		\$21,428**

Statutory Authority: Occupations Code, Chapter 352

\* Please see Table 1 for information regarding the number of license holders by county.

\*\* Fee and expense totals include both the Contact Lens Permit Program and the Opticians' Registry Program

**Texas Board of Orthotics and Prosthetics**

1. Total number of licensees:		837
Licensed Prosthetist/Orthotists	444	
Registered Prosthetist/Orthotist Students	34	
Temporary Prosthetist/Orthotists	3	
Registered Prosthetist/Orthotist Technicians	23	
Licensed Prothetist/Orthotist Assistants	66	
Accredited Prosthetic/Orthotic Facility	267	
2. Total number of new licenses issued:		117
3. Total number of renewal licenses issued:		289
4. Total number of complaints received:		49
Advertising/Mislabeling	1	
Criminal History	1	
Fraud/Deceit/Bribery	4	
Standard of Care/Service/Product	7	
Unlicensed Person/Facility	27	
Unprofessional Conduct	9	
5. Total number of jurisdictional complaints received:		49
6. Total number of complaint investigations completed:		7
7. Total number of jurisdictional complaints resolved:		61
License Expiration	2	
No Violation	9	
Not Substantiated	18	
Violation Found and Corrected	1	
Administrative Penalty	5	
Cease and Desist	21	
Civil Penalty	1	
Probated Suspension	1	
Reprimand	1	
Warning Letter	2	
8. Average length of time required for jurisdictional complaint resolution:		567 days
9. Total fees collected:		\$160,719
10. Total expenses:		\$91,411

Statutory Authority: Occupations Code, Chapter 605

\* Please see Table 1 for information regarding the number of license holders by county.

**Perfusionist Licensing Program**

1. Total number of licensees:		366
Licensed Perfusionists	351	
Provisional Licensed Perfusionists	15	
2. Total number of new licenses issued:		32
3. Total number of renewal licenses issued:		165
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$64,419
10. Total expenses:		\$16,795

Statutory Authority: Occupations Code, Chapter 603

\* Please see Table 1 for information regarding the number of license holders by county.



**Personal Emergency Response System (PERS) Licensing Program**

1. Total number of registrants/licenses:		249
PERS Registrants-Individuals	197	
PERS Licenses-Businesses	52	
2. Total number of new applications (licenses and registrants):		52
3. Total number of renewals (licenses and registrants):		143
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$48,200
10. Total expenses:		\$9,992

Statutory Authority: Health and Safety Code, Chapter 781

\* Please see Table 1 for information regarding the number of license holders by county.

**Texas State Board of Examiners of Professional Counselors**

1. Total number of licensees:		19,435
Licensed Professional Counselors	16,212	
Professional Counselor Interns	3,214	
Professional Counselor Provisional	9	
2. Total number of new licenses issued:		3,794
3. Total number of renewal licenses issued:		7,272
4. Total number of complaints received:		186
Abuse/Neglect/Exploitation	3	
Advertising/Mislabeled	1	
Confidentiality	10	
Criminal History	5	
Financial	2	
Fraud/Deceit/Bribery	12	
Sexual Misconduct	10	
Standard of Care/Service/Product	61	
Unlicensed Person/Facility	21	
Unprofessional Conduct	61	
5. Total number of jurisdictional complaints received:		151
6. Total number of complaint investigations completed:		98
7. Total number of jurisdictional complaints resolved:		122
No Violation	52	
Not Substantiated	7	
Violation Found and Corrected	1	
Administrative Penalties	2	
Cease and Desist	6	
Denial	1	
Emergency Suspension	1	
Probated Suspension	9	
Reprimand	2	
Revocation	1	
Surrender	6	
Warning letters	34	
8. Average length of time required for jurisdictional complaint resolution:		470 days
9. Total fees collected:		\$1,291,528
10. Total expenses:		\$460,779

Statutory Authority: Occupations Code, Chapter 503

\* Please see Table 1 for information regarding the number of license holders by county.



**Sanitarian Registration Program**

1. Total number of registrants:		1,241
Registered Professional Sanitarians	1,210	
Registered Sanitarians in Training	31	
2. Total number of new licenses issued:		64
3. Total number of renewal licenses issued:		605
4. Total number of complaints received:		5
Fraud/Deceit/Bribery	1	
Standard of Care/Service/Product	3	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		5
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		2
Unsubstantiated	2	
8. Average length of time required for jurisdictional complaint resolution:		171 days
9. Total fees collected:		\$80,029
10. Total expenses:		\$73,549

Statutory Authority: Occupations Code, Chapter 1953

\* Please see Table 1 for information regarding the number of license holders by county.

**Texas State Board of Social Worker Examiners**

1. Total number of licensees:		22,066
Licensed Clinical Social Workers	7,162	
Licensed Master Social Workers-Advanced Practitioner	385	
Licensed Master Social Workers	8,542	
Temp Licensed Master Social Workers	120	
Licensed Baccalaureate Social Workers	5,804	
Temp Licensed Baccalaureate Social Workers	53	
2. Total number of new licenses issued:		1,764
3. Total number of renewal licenses issued:		9,961
4. Total number of complaints received:		156
Abuse/Neglect/Exploitation	7	
Advertising/Mislabeling	3	
Confidentiality	6	
Criminal History	5	
Fraud/Deceit/Bribery	12	
Order Non-Compliance	2	
Sexual Misconduct	1	
Standard of Care/Service/Product	44	
Unlicensed Person/Facility	32	
Unprofessional Conduct	44	
5. Total number of jurisdictional complaints received:		149
6. Total number of complaint investigations completed:		49
7. Total number of jurisdictional complaints resolved:		47
License Expiration	1	
No Violation	11	
Not Substantiated	5	
Cease and Desist	9	
Administrative Penalty	1	
Probated Suspension	2	
Revocation	1	
Surrender	2	
Suspension	2	
Warning Letter	13	
8. Average length of time required for jurisdictional complaint resolution:		327 days
9. Total fees collected:		\$1,163,007
10. Total expenses:		\$506,090

Statutory Authority: Occupations Code, Chapter 505

\* Please see Table 1 for information regarding the number of license holders by county.

**State Board of Examiners for Speech-Language Pathology and Audiology**

1. Total number of licensees:		16,670
Speech Language Pathologists	11,369	
Temp Speech Language Pathologists	3	
Speech Language Pathologist Interns	661	
Speech Language Pathologist Assistants	3,432	
Audiologists	1,149	
Audiologist Interns	52	
Audiologist Assistants	4	
2. Total number of new licenses issued:		2,537
3. Total number of renewal licenses issued:		6,370
4. Total number of complaints received:		84
Advertising/Mislabeling	3	
Confidentiality	1	
Fraud/Deceit/Bribery	14	
Order Non-Compliance	2	
Standard of Care/Service/Product	26	
Unauthorized Activity	1	
Unlicensed Person/Facility	30	
Unprofessional Conduct	7	
5. Total number of jurisdictional complaints received:		77
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		54
No Violation	17	
Administrative Penalty	13	
Cease and Desist	1	
Suspension	1	
Warning Letter	19	
Withdrawn	3	
8. Average length of time required for jurisdictional complaint resolution:		283 days
9. Total fees collected:		\$1,072,718
10. Total expenses:		\$357,161

Statutory Authority: Occupations Code, Chapter 401

\* Please see Table 1 for information regarding the number of license holders by county.

Legend of Abbreviations, Table 1

<b>AT</b>	Athletic Trainers
<b>CEO</b>	Code Enforcement Officer
<b>CP</b>	Contact Lens Dispensing Permit
<b>SO</b>	Council on Sex Offender Treatment
<b>DT</b>	Dietitian
<b>DX</b>	Dyslexia Therapist/Practitioner
<b>FD</b>	Fitting & Dispensing of Hearing Instruments
<b>LCDC</b>	Lic. Chemical Dependency Counselors
<b>LPC</b>	Lic. Professional Counselor
<b>MFT</b>	Marriage & Family Therapist
<b>MT</b>	Massage Therapy
<b>MP</b>	Medical Physicist
<b>XR</b>	Medical Radiologic Technologist
<b>MW</b>	Midwifery
<b>OE</b>	Offender Education
<b>OPT</b>	Opticians
<b>O&amp;P</b>	Orthotics & Prosthetics
<b>PERF</b>	Perfusionist
<b>PERS</b>	Personal Emergency Response System
<b>RS</b>	Registered Sanitarians
<b>RCP</b>	Respiratory Care Practitioner
<b>SW</b>	Social Worker
<b>SLP</b>	Speech-Language Pathologist
<b>AU</b>	Audiologist

The county statistics include only individuals regulated by the licensing program and do not include facilities or business entities that may be regulated in some programs. Therefore, there may be minor variances between the county total and the overall total for the program as reported on previous pages.

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

COUNTY	PROGRAM																							
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MT	MP	XR	MW	OE	OPT	O&P	PERF	PERS	RS	RCP	SW	SLP	AU
ANDERSON	5	7	0	1	4	0	0	16	26	3	41	0	50	3	5	0	2	0	0	2	37	30	18	1
ANDREWS	0	2	0	0	2	0	0	3	4	0	11	0	9	0	0	0	0	0	0	0	7	3	6	0
ANGELINA	7	8	0	5	20	5	4	17	61	4	48	0	146	0	7	3	6	2	1	7	86	91	35	1
ARANSAS	5	6	0	0	1	0	2	8	18	0	26	0	18	0	0	0	0	0	0	3	3	12	9	0
ARCHER	4	2	0	0	2	7	3	3	17	0	10	1	29	0	1	0	0	1	0	1	17	18	8	1
ARMSTRONG	0	0	0	0	2	0	0	0	2	0	0	0	1	0	0	0	0	0	0	0	3	1	0	0
ATASCOSA	6	4	0	0	3	1	0	14	12	1	37	0	41	1	1	0	0	0	0	2	22	25	17	0
AUSTIN	3	4	0	2	3	0	2	6	12	3	25	1	27	0	4	0	0	1	0	0	7	13	12	0
BAILEY	1	0	0	0	0	0	0	1	1	0	1	0	5	0	1	0	0	0	0	0	2	1	3	0
BANDERA	2	1	0	0	5	2	1	9	25	3	37	0	24	0	3	0	0	0	0	1	12	12	24	0
BASTROP	6	8	0	1	5	1	2	24	43	2	105	0	54	0	9	0	1	0	0	5	28	61	20	0
BAYLOR	0	0	0	0	1	0	0	1	2	0	1	0	5	0	0	0	0	0	0	0	1	5	1	0
BEE	4	2	0	2	2	1	1	8	17	1	13	0	33	0	0	0	0	0	1	0	12	15	9	0
BELL	32	22	0	11	47	13	8	122	254	53	234	11	246	0	21	2	4	6	0	15	192	346	103	14
BEXAR	163	112	3	26	344	29	48	529	1540	278	1807	52	1801	10	68	7	64	31	16	99	889	1566	993	86
BLANCO	3	0	0	1	6	0	0	9	11	4	19	0	12	2	0	0	0	0	0	3	2	14	3	1
BORDEN	0	2	0	0	2	0	0	3	5	0	2	0	5	0	1	0	0	0	0	0	3	2	2	1
BOSQUE	0	5	0	0	3	1	1	1	10	0	19	0	17	0	1	0	1	0	0	1	9	7	2	0
BOWIE	5	5	0	1	11	8	7	41	65	7	33	1	131	1	9	0	1	3	2	0	62	47	45	3
BRAZORIA	35	35	1	5	70	5	4	125	163	38	279	8	434	0	57	0	6	13	0	13	247	191	122	8
BRAZOS	33	19	1	5	46	4	4	54	114	21	195	3	115	1	15	1	3	3	0	25	42	88	80	5
BREWSTER	3	1	0	0	0	0	0	2	14	1	18	0	6	0	4	0	0	0	0	1	4	9	5	0
BRISCOE	0	0	0	0	0	0	0	0	0	0	6	0	1	0	0	0	0	0	0	0	1	0	2	0
BROOKS	0	0	0	0	0	0	0	3	0	0	0	0	1	0	0	0	0	0	0	0	1	1	4	0
BROWN	6	2	0	1	1	0	4	41	38	2	23	0	37	0	7	0	0	0	0	1	17	38	17	1
BURLESON	2	2	0	0	0	0	0	4	0	0	14	0	19	0	0	0	0	0	0	0	9	3	8	0
BURNET	2	10	0	0	2	5	1	32	31	8	69	0	50	0	7	0	0	0	0	7	15	30	17	2
CALDWELL	10	9	0	8	4	1	1	11	21	1	43	0	40	0	7	0	0	0	0	8	33	34	17	0
CALHOUN	2	2	0	0	0	0	0	3	7	1	12	0	19	0	2	0	0	0	0	0	9	5	8	0
CALLAHAN	2	2	0	0	2	2	1	7	27	5	16	0	32	0	0	0	0	0	0	1	13	24	12	1
CAMERON	37	35	3	2	40	8	17	78	127	17	278	1	323	4	22	5	2	6	5	11	268	191	337	3
CAMP	0	1	0	0	2	0	0	4	2	0	3	0	7	1	0	0	0	0	0	3	6	6	2	0
CARSON	0	1	0	0	1	1	0	2	1	0	12	0	10	0	0	0	0	0	0	0	2	4	8	0
CASS	0	0	0	0	1	3	4	7	9	0	17	0	28	0	3	0	1	0	1	0	12	11	16	0
CASTRO	1	1	0	1	0	5	0	1	3	0	3	0	15	0	1	0	0	0	0	0	0	3	6	0
CHAMBERS	3	3	0	0	4	0	0	8	10	1	15	0	34	0	3	0	0	0	0	3	10	8	6	0
CHEROKEE	6	6	0	3	1	0	0	22	32	5	25	0	50	0	2	0	0	1	1	1	25	48	18	1
CHILDRESS	0	0	0	0	0	0	0	0	1	0	7	0	7	0	0	0	0	0	0	0	2	2	3	0
CLAY	2	0	0	0	1	1	0	2	10	1	11	0	31	0	3	0	0	0	0	0	15	10	8	0
COCHRAN	0	0	0	0	1	0	0	0	0	0	2	0	5	0	0	0	0	0	0	0	2	1	0	0
COKE	2	1	0	0	1	0	0	2	1	1	0	0	5	0	0	0	0	0	0	0	0	2	0	0
COLEMAN	6	2	0	1	0	0	0	8	8	0	9	0	15	0	0	0	0	0	0	1	7	4	4	0
COLLIN	77	85	1	9	231	110	22	174	859	105	1002	17	806	9	33	1	17	11	7	37	488	652	727	59
COLLINGSWORTH	0	0	0	0	1	0	0	0	1	0	2	0	5	0	0	0	0	0	0	0	1	3	1	0
COLORADO	3	2	0	0	1	0	0	4	4	0	13	0	38	0	2	0	1	0	0	3	11	9	3	0
COMAL	26	8	0	6	61	4	9	29	130	21	193	3	137	4	11	2	7	1	0	13	72	165	101	4
COMANCHE	0	0	0	0	2	4	0	7	7	0	6	0	7	1	1	0	0	0	2	2	5	10	3	0
CONCHO	0	0	0	0	0	0	0	1	0	0	5	0	4	0	0	0	0	0	1	0	2	0	3	0
COOKE	4	5	1	1	1	5	0	7	21	2	39	0	52	0	2	0	1	0	0	2	13	19	17	2
CORYELL	4	6	0	2	4	0	1	28	35	9	42	0	40	0	3	0	0	0	0	3	13	37	13	2
COTTLE	1	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0	0	0	0	0	0	1	0
CRANE	2	0	0	0	0	0	0	1	1	0	3	0	8	0	0	0	0	0	0	0	2	0	2	0
CROCKETT	1	1	0	0	0	0	0	0	1	1	3	0	10	0	0	0	0	0	0	0	0	0	1	0
CROSBY	1	3	0	0	0	1	0	1	6	1	11	0	11	0	2	0	0	0	0	0	5	1	8	0
CULBERSON	1	1	0	0	0	0	0	1	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0
DALLAM	0	0	0	0	0	0	0	0	4	0	3	0	5	0	0	0	0	0	0	0	2	0	4	0
DALLAS	167	340	7	44	472	135	34	714	2071	353	2581	54	2051	11	137	13	60	28	6	99	1090	1800	1357	131



Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

	3	1	0	0	0	0	0	0	0	5	0	7	0	8	0	2	0	0	0	0	0	0	1	4	0	0		
DAWSON	3	1	0	0	0	0	0	0	0	5	0	7	0	8	0	2	0	0	0	0	0	0	1	4	0	0		
DE WITT	2	2	0	0	2	2	0	2	14	0	16	0	16	0	2	0	0	0	0	0	0	14	7	4	0			
DEAF SMITH	1	0	0	0	1	0	0	0	5	0	14	0	14	0	1	0	0	0	0	0	0	7	12	6	0			
COUNTY	PROGRAM																											
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MT	MP	XR	MW	OE	OPT	O&P	PERF	PERS	RS	RCP	SW	SLP	AU				
DELTA	0	2	0	0	0	1	0	3	7	1	2	0	5	0	0	0	0	0	0	2	2	3	0	0	0			
DENTON	91	60	1	11	167	58	22	126	577	87	802	7	659	5	26	2	15	4	8	36	278	504	452	55				
DICKENS	0	0	0	0	0	1	0	1	1	0	1	0	2	0	0	0	0	0	0	1	1	1	1	0				
DIMITT	1	0	0	0	1	1	0	3	4	0	1	0	9	0	0	0	0	0	0	1	3	7	0	0				
DONLEY	0	0	0	0	0	0	0	2	1	0	3	0	2	0	0	0	0	0	0	2	4	1	0	0				
DUVAL	0	1	0	0	0	0	0	9	2	0	3	0	9	0	2	0	0	1	0	0	1	2	6	0	0			
EASTLAND	4	2	0	0	0	0	0	13	10	1	9	0	11	0	5	0	0	0	0	10	15	6	0	0				
ECTOR	15	6	2	4	8	8	5	67	75	7	101	1	174	0	15	0	3	1	0	8	112	49	41	8	0			
EDWARDS	2	1	0	0	0	0	0	1	2	0	4	0	3	0	1	0	0	0	0	1	0	1	3	0	0			
EL PASO	79	77	4	7	86	2	18	276	338	45	468	8	572	20	28	6	18	7	4	6	353	491	456	15	0			
ELLIS	18	35	0	2	22	6	4	45	132	15	149	1	193	0	3	0	2	0	0	8	84	101	68	2	0			
ERATH	14	2	0	2	7	1	1	23	36	2	28	0	29	0	4	0	0	0	1	2	8	28	20	1	0			
FALLS	3	3	0	1	3	0	0	11	11	0	7	0	25	0	1	0	1	0	0	1	7	21	13	1	0			
FANNIN	0	4	0	0	3	1	0	13	11	2	27	0	30	0	2	2	0	0	2	2	12	28	13	1	0			
FAYETTE	4	1	0	1	5	2	3	6	8	2	23	0	18	0	1	0	0	0	0	1	8	16	8	1	0			
FISHER	0	0	0	0	1	0	0	0	0	0	4	0	3	0	0	0	0	0	0	0	1	1	0	0	0			
FLOYD	0	1	0	0	0	0	0	1	0	0	5	0	6	0	0	0	0	0	0	0	2	2	0	0	0			
FOARD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0			
FORT BEND	77	31	3	15	141	9	6	185	418	66	543	19	791	1	33	5	15	15	6	29	483	483	368	27	0			
FRANKLIN	1	5	0	0	0	0	0	4	11	0	9	0	18	1	0	0	0	0	0	1	10	5	3	0	0			
FREESTONE	3	3	1	0	2	2	0	2	13	3	16	0	10	0	1	0	0	0	0	1	9	6	8	0	0			
FRIO	2	2	0	0	0	0	0	6	3	0	6	0	11	0	0	0	0	0	0	0	0	3	3	0	0			
GAINES	3	0	0	0	2	0	0	4	5	0	12	0	9	1	1	0	0	0	0	1	2	2	4	0	0			
GALVESTON	35	48	0	5	52	5	4	125	200	60	341	10	497	2	11	1	9	4	3	24	215	225	166	19	0			
GARZA	0	1	0	0	0	1	0	0	2	0	4	0	4	0	0	0	0	0	0	0	6	0	1	0	0			
GILLESPIE	4	1	0	1	5	0	1	10	25	5	66	0	32	1	2	0	0	0	0	4	8	28	16	3	0			
GLASSCOCK	0	0	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	2	1	0	0			
GOLIAD	2	0	0	1	1	0	0	1	9	0	8	0	9	0	3	0	0	0	0	2	10	3	1	0	0			
GONZALES	0	1	0	0	2	0	0	3	4	1	17	0	12	0	3	0	0	0	0	0	6	6	5	0	0			
GRAY	2	1	0	0	2	0	0	4	4	0	21	0	21	0	1	0	0	0	0	1	4	8	5	0	0			
GRAYSON	6	17	0	5	16	6	4	46	87	8	98	0	149	1	18	0	4	0	4	10	47	84	61	1	0			
GREGG	17	7	2	1	15	2	13	77	84	7	88	2	188	1	16	0	3	2	0	6	68	78	71	5	0			
GRIMES	3	0	0	2	5	1	0	11	20	5	42	0	29	0	0	1	0	1	0	3	10	15	12	2	0			
GUADALUPE	29	6	0	2	22	3	9	35	89	8	128	0	140	2	11	1	1	0	0	9	74	115	72	5	0			
HALE	2	4	0	2	6	1	1	20	29	1	21	0	27	0	6	0	0	0	0	0	8	15	3	0	0			
HALL	0	1	0	0	0	1	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
HAMILTON	1	1	0	0	2	0	0	5	5	0	9	0	7	0	0	0	0	0	0	1	5	7	4	0	0			
HANSFORD	0	0	0	0	0	0	0	0	2	0	2	0	2	0	0	0	0	0	0	0	3	1	1	0	0			
HARDEMAN	0	0	0	0	0	0	0	0	3	0	6	0	5	0	0	0	0	0	0	0	0	6	1	0	0			
HARDIN	5	3	0	1	7	3	1	14	29	0	35	0	73	0	8	0	0	0	0	4	48	24	27	4	0			
HARRIS	266	150	22	71	736	85	79	1395	2414	564	3864	155	3541	15	205	22	90	64	10	133	1605	2927	1832	154	0			
HARRISON	7	1	0	0	10	0	4	34	31	2	39	0	70	0	5	0	2	0	2	3	21	42	21	0	0			
HARTLEY	0	1	0	0	1	0	0	0	1	0	1	0	3	0	0	0	0	0	0	0	3	0	3	0	0			
HASKELL	0	1	0	0	0	0	0	1	4	1	5	0	5	0	2	0	0	0	0	0	3	2	1	1	0			
HAYS	23	13	0	8	18	3	6	72	133	18	198	0	96	3	12	0	0	0	0	24	82	186	60	3	0			
HEMPHILL	0	0	0	0	0	0	0	0	2	0	6	0	2	0	0	0	0	0	0	0	2	1	2	0	0			
HENDERSON	7	7	0	1	3	2	0	20	26	4	48	0	49	0	1	0	0	0	0	4	26	38	19	0	0			
HIDALGO	54	60	1	5	118	12	15	226	296	8	446	2	568	11	31	2	11	4	7	11	272	456	938	9	0			
HILL	3	8	0	1	3	0	1	11	15	0	23	0	34	0	3	0	0	0	0	0	22	25	7	0	0			
HOCKLEY	9	2	1	1	6	4	1	6	11	1	18	0	41	0	3	1	0	1	0	2	23	15	19	0	0			
HOOD	4	4	0	2	9	4	4	21	43	8	59	0	62	2	2	0	0	1	1	7	33	51	11	2	0			
HOPKINS	5	2	0	0	4	2	0	11	21	2	17	0	44	0	7	0	2	0	1	3	30	39	15	0	0			
HOUSTON	2	2	0	2	1	0	1	3	6	0	11	0	18	0	5	0	0	0	0	0	11	14	2	0	0			
HOWARD	3	2	0	0	4	0	0	7	10	3	20	0	24	0	2	2	0	0	0	0	9	25	3	1	0			

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HUDSPETH	4	2	0	0	0	0	0	0	5	5	1	9	0	8	0	0	0	0	0	0	0	6	4	11	0	
HUNT	11	15	1	0	4	11	2	26	58	6	53	1	59	2	7	2	0	0	0	0	8	18	51	28	3	
HUTCHINSON	2	2	0	1	1	0	0	0	5	1	12	0	17	0	2	0	0	0	0	0	0	5	9	8	0	
IRION	6	2	0	0	3	2	0	3	13	0	10	0	19	1	0	0	1	0	0	1	9	5	9	0		
JACK	0	0	0	0	0	3	0	3	8	2	12	0	14	0	0	0	0	0	0	0	6	7	10	0		
JACKSON	0	2	0	0	4	0	0	2	4	0	7	0	17	0	1	0	0	1	0	2	11	5	4	0		
COUNTY	PROGRAM																									
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MT	MP	XR	MW	OE	OPT	O&P	PERF	PERS	RS	RCP	SW	SLP	AU		
JASPER	2	1	0	0	7	1	3	1	11	0	37	0	52	0	0	0	0	0	0	3	24	23	15	1		
JEFF DAVIS	2	0	0	1	1	0	0	0	3	0	4	0	0	0	0	0	0	0	0	0	0	2	0	0		
JEFFERSON	20	13	1	7	53	3	8	137	146	15	132	3	384	0	19	1	6	7	7	6	210	182	118	15		
JIM HOGG	0	0	0	0	0	0	0	4	0	0	1	0	2	0	1	0	0	0	0	0	0	1	2	0		
JIM WELLS	0	2	0	0	9	0	1	27	20	1	28	0	42	0	8	0	0	0	0	1	18	23	36	1		
JOHNSON	13	13	0	2	21	3	8	31	80	10	152	2	207	1	11	0	10	0	0	9	93	140	62	4		
JONES	5	2	0	0	1	1	1	8	5	2	6	0	17	0	5	0	0	0	0	1	14	10	7	1		
KARNES	1	1	0	0	0	0	0	2	5	0	6	0	11	0	2	0	0	0	0	2	2	7	5	0		
KAUFMAN	18	37	0	2	7	5	4	37	54	11	114	0	139	2	4	0	2	0	0	10	51	82	44	1		
KENDALL	2	3	0	3	19	1	2	16	55	9	73	1	30	0	3	0	2	1	0	8	15	39	27	2		
KENEDY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KENT	0	0	0	0	0	1	0	1	0	0	0	0	5	0	0	0	0	0	0	0	0	1	2	0		
KERR	6	2	0	4	12	0	11	61	65	14	67	0	41	0	8	2	0	0	1	6	24	58	18	4		
KIMBLE	0	0	0	0	0	0	0	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0		
KING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0		
KINNEY	0	0	0	0	0	0	0	0	1	0	3	0	0	0	0	0	0	0	0	0	0	1	2	0		
KLEBERG	6	4	0	0	6	0	0	37	17	1	17	0	13	0	8	0	0	0	1	0	12	20	44	0		
KNOX	1	0	0	0	0	0	0	0	1	0	3	0	7	0	0	0	0	0	0	0	1	5	2	0		
LA SALLE	2	1	0	0	0	0	0	2	3	1	0	0	2	0	0	0	0	0	0	0	0	2	1	0		
LAMAR	3	3	0	1	3	7	5	11	32	3	29	0	70	0	4	0	3	2	1	1	33	60	18	1		
LAMB	0	1	0	0	0	1	0	2	2	0	6	0	14	0	0	0	0	0	0	0	4	2	4	0		
LAMPASAS	2	5	0	1	1	0	0	17	16	2	30	0	26	0	0	1	0	0	1	0	7	20	9	0		
LAVACA	2	2	0	0	2	1	1	3	5	0	12	1	21	0	3	0	0	0	0	0	19	9	7	0		
LEE	0	3	0	8	1	0	0	5	19	1	12	0	11	0	1	0	0	0	0	0	6	3	0			
LEON	0	1	0	0	0	0	0	3	4	0	13	0	9	0	0	0	0	0	0	1	2	2	1	0		
LIBERTY	4	12	0	1	3	0	3	13	12	2	54	0	61	1	8	0	0	0	3	3	24	9	12	1		
LIMESTONE	2	2	0	0	2	1	0	5	3	1	12	0	16	0	5	0	0	0	0	0	13	12	5	1		
LIPSCOMB	0	0	0	0	0	0	0	0	0	0	4	0	2	0	0	0	0	0	0	0	0	0	2	0		
LIVE OAK	3	1	0	0	1	0	0	1	4	0	7	0	6	0	0	0	0	0	0	0	2	1	5	0		
LLANO	2	4	0	0	2	2	2	8	10	2	21	0	26	0	3	0	0	0	0	1	6	9	8	2		
LOVING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
LUBBOCK	93	26	1	7	76	17	23	145	285	72	286	5	456	2	20	2	11	6	2	27	240	288	215	31		
LYNN	0	1	0	0	0	1	0	0	3	0	9	0	6	0	0	0	0	0	0	0	2	1	2	1		
MADISON	0	1	0	1	0	0	1	3	8	0	7	0	7	0	1	0	0	0	0	0	5	4	2	0		
MARION	0	0	0	0	0	0	0	4	4	0	12	0	11	0	0	0	0	0	0	0	3	3	4	0		
MARTIN	0	1	0	0	0	4	0	0	0	0	6	0	3	0	1	0	0	0	0	1	3	1	2	0		
MASON	0	0	0	0	0	0	0	0	2	0	4	0	5	0	0	0	0	0	0	1	0	4	4	0		
MATAGORDA	4	3	0	0	2	0	3	2	12	3	17	0	46	0	2	0	0	0	0	1	6	10	10	0		
MAVERICK	4	6	1	1	2	0	0	9	9	1	4	0	19	1	3	0	0	0	0	0	14	12	24	0		
MCCULLOCH	2	1	0	0	1	1	0	1	4	0	3	0	8	0	0	0	0	0	0	0	3	3	3	0		
MCLENNAN	47	21	3	9	42	3	16	81	181	22	141	2	297	0	22	1	4	3	1	12	152	339	154	13		
MCMULLEN	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
MEDINA	3	5	0	0	11	0	1	16	26	2	40	1	57	0	6	1	0	0	0	4	18	21	40	1		
MENARD	0	0	0	0	1	0	0	0	0	0	2	0	1	0	0	0	0	0	0	0	1	0	1	0		
MIDLAND	15	6	2	0	31	11	7	60	101	11	142	1	170	2	10	2	7	2	0	4	128	94	62	10		
MILAM	2	2	0	0	0	0	0	2	6	1	14	0	19	0	3	1	1	0	0	3	10	9	2	0		
MILLS	1	1	0	0	2	0	0	4	5	0	2	0	3	0	0	0	0	0	0	0	0	10	3	0		
MITCHELL	0	0	0	0	0	0	0	0	1	1	5	0	7	0	0	0	1	0	0	0	1	2	3	0		
MONTAGUE	1	1	0	0	1	0	0	3	9	0	16	0	18	0	0	0	0	0	1	2	12	12	7	1		
MONTGOMERY	31	21	2	9	65	3	23	118	286	54	375	4	319	2	26	2	4	6	1	15	169	161	192	16		
MOORE	2	0	0	0	0	0	0	1	4	0	6	0	12	0	1	0	0	0	0	0	5	5	3	0		

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

MORRIS	0	0	0	0	1	0	0	2	2	0	11	0	20	0	1	0	0	0	0	0	8	8	6	0
MOTLEY	0	1	0	0	0	0	0	1	0	0	0	0	4	0	0	0	0	0	0	0	0	1	2	0
NACOGDOCHES	34	4	0	2	19	5	0	26	54	3	34	0	55	0	5	1	1	1	0	4	42	86	58	3
NAVARRO	8	4	0	1	5	3	1	8	27	2	28	0	45	0	8	2	5	0	2	2	23	22	11	0
NEWTON	1	0	0	0	2	0	2	2	4	0	6	0	17	0	1	0	0	0	0	0	4	6	5	0
NOLAN	1	1	0	0	0	0	0	4	9	2	11	0	9	0	3	0	0	0	0	1	7	7	6	0
NUECES	36	16	1	5	58	6	20	182	301	50	286	4	401	2	34	2	7	6	2	6	204	218	167	11
OCHILTREE	0	0	0	0	1	0	1	0	3	0	2	0	6	0	2	0	0	0	0	0	2	1	0	0
OLDHAM	0	0	0	0	0	0	0	0	8	0	1	0	1	0	0	0	0	0	0	0	3	4	0	0
COUNTY	PROGRAM																							
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MT	MP	XR	MW	OE	OPT	O&P	PERF	PERS	RS	RCP	SW	SLP	AU
ORANGE	7	5	0	1	5	0	10	21	30	2	38	0	138	0	2	0	0	0	2	3	60	28	21	0
OUT OF STATE/UNK	223	51	2	17	378	47	32	299	1301	298	2790	171	2652	17	8	8	20	55	38	33	1629	1632	1337	137
PALO PINTO	3	1	0	0	2	5	1	12	3	0	17	0	15	0	11	0	0	0	1	0	15	9	16	0
PANOLA	4	0	0	0	2	0	1	4	7	1	11	0	14	0	3	0	2	0	0	2	8	14	16	0
PARKER	19	15	0	0	29	4	4	41	90	14	150	0	184	4	8	2	2	1	0	8	104	102	73	7
PARMER	0	1	0	0	0	0	0	1	1	0	4	0	9	0	1	0	0	0	0	0	2	2	1	0
PECOS	1	3	0	0	0	0	0	4	0	0	4	0	10	0	1	0	0	0	0	0	2	1	3	0
POLK	2	3	0	0	1	0	4	13	23	2	30	0	49	1	6	0	0	0	0	5	32	19	11	0
POTTER	19	4	1	8	31	4	6	56	220	24	224	3	312	1	10	1	6	3	0	11	170	200	88	8
PRESIDIO	1	1	0	0	0	0	0	0	3	0	3	0	1	0	0	0	0	0	0	0	0	0	0	0
RAINS	1	1	0	0	1	0	0	5	2	0	4	0	6	0	0	0	0	0	0	0	7	3	0	0
RANDALL	12	1	1	5	8	1	1	17	51	3	47	1	80	1	1	0	1	0	3	4	34	59	59	3
REAGAN	0	0	0	0	0	0	0	0	0	0	3	0	1	0	0	0	0	0	0	0	1	1	0	0
REAL	0	0	0	0	2	0	0	0	3	1	7	0	2	0	0	0	1	0	0	0	2	5	1	0
RED RIVER	0	0	0	0	1	1	0	2	4	0	7	0	14	0	0	0	1	0	0	1	11	9	1	0
REEVES	1	1	0	0	1	0	0	2	0	0	1	0	6	0	0	0	0	0	0	1	2	3	2	0
REFUGIO	0	0	0	0	0	0	0	0	2	0	10	0	5	0	0	0	0	0	0	0	5	3	2	0
ROBERTS	0	0	0	0	0	1	0	0	0	0	3	0	2	0	0	0	0	0	0	0	0	0	1	0
ROBERTSON	1	0	0	0	1	2	1	3	2	1	14	0	12	0	1	0	0	0	0	0	1	7	2	0
ROCKWALL	14	22	0	0	17	16	8	21	99	20	135	3	134	1	4	0	2	4	1	6	64	64	90	4
RUNNELS	1	0	0	0	1	1	0	0	4	0	13	0	12	0	0	0	0	0	0	0	1	6	6	0
RUSK	5	6	0	1	3	0	0	65	12	1	28	0	47	1	3	0	0	0	0	1	18	36	14	0
SABINE	2	1	0	0	0	0	0	4	5	0	5	0	9	0	0	0	0	0	0	0	5	3	2	2
SAN AUGUSTINE	0	1	0	0	0	0	1	0	2	0	1	0	8	0	0	0	0	0	0	1	6	3	0	0
SAN JACINTO	0	4	0	1	1	1	0	5	13	0	19	0	17	0	1	0	0	0	0	0	14	9	6	1
SAN PATRICIO	6	6	1	2	2	1	0	31	29	0	43	0	66	1	3	0	0	0	0	1	38	25	25	2
SAN SABA	0	1	0	0	1	1	0	1	0	0	2	0	2	0	0	0	0	0	0	0	1	2	2	0
SCHLEICHER	0	0	0	0	0	0	0	0	1	1	1	0	9	0	0	0	0	0	0	0	0	3	0	0
SCURRY	1	2	0	0	0	0	0	1	0	1	10	0	6	0	3	0	0	0	0	0	3	5	3	0
SHACKELFORD	1	0	0	0	2	1	0	5	2	1	3	0	4	0	0	0	0	0	0	0	3	4	4	1
SHELBY	4	1	0	0	2	0	0	2	13	2	9	0	9	0	0	0	0	0	0	1	5	17	6	0
SHERMAN	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	1	2	0
SMITH	54	22	1	7	66	3	24	135	175	21	206	7	374	5	23	0	8	8	2	25	211	191	152	12
SOMERVELL	2	4	0	0	0	0	3	3	9	0	13	0	14	0	3	0	0	0	0	1	6	11	8	0
STARR	3	0	1	0	10	1	0	6	13	0	11	0	26	0	2	0	0	0	1	0	9	17	115	0
STEPHENS	1	5	0	0	0	1	0	18	2	0	9	0	7	0	2	0	0	0	0	1	3	6	1	0
STERLING	1	0	0	0	0	0	0	0	1	0	2	0	1	0	0	0	0	0	0	0	0	0	0	0
STONEWALL	0	0	0	0	0	0	0	1	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
SUTTON	0	0	0	0	0	0	0	0	1	0	2	0	3	0	0	0	0	0	0	0	2	1	0	0
SWISHER	3	1	0	0	0	2	0	3	6	0	7	0	6	0	0	0	0	0	0	0	5	0	5	0
TARRANT	230	226	5	29	331	76	42	552	1484	242	1788	23	2063	19	102	8	43	18	8	62	926	1920	967	83
TAYLOR	35	7	0	4	26	4	6	68	157	50	103	2	198	1	8	1	10	4	2	9	105	160	107	11
TERRELL	0	0	0	0	0	0	0	0	1	0	1	0	2	0	0	0	0	0	0	0	1	0	1	0
TERRY	1	2	0	0	1	0	0	0	0	0	2	0	6	0	3	0	0	0	0	0	2	3	2	0
THROCKMORTON	0	0	0	0	0	3	0	0	3	1	1	0	1	0	0	0	0	0	0	0	0	3	0	0
TITUS	3	0	0	0	3	0	0	6	12	1	4	0	24	0	0	0	0	0	0	1	8	14	15	0
TOM GREEN	28	10	2	4	23	4	2	74	86	7	90	0	120	0	12	0	5	3	1	10	83	74	46	8
TRAVIS	110	43	4	38	266	65	21	452	1427	282	2374	15	804	26	70	3	30	15	8	94	316	2288	818	101

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

TRINITY	0	0	0	0	2	4	0	2	13	3	5	0	22	0	0	0	2	0	1	0	13	8	6	0	
TYLER	0	2	0	0	2	1	0	2	12	0	12	0	28	0	0	0	0	0	1	13	12	11	1		
UPSHUR	4	3	0	1	2	1	3	13	23	1	27	0	67	1	7	0	0	2	0	1	29	24	17	2	
UPTON	0	0	0	0	0	0	0	0	0	0	1	0	5	0	0	0	0	0	0	0	1	1	1	0	
UVALDE	1	2	0	0	2	4	3	17	16	0	13	0	34	0	4	0	0	0	0	3	8	10	14	0	
VAL VERDE	2	2	1	0	5	0	2	5	8	1	14	0	21	2	5	0	0	0	1	1	9	12	12	1	
VAN ZANDT	5	6	0	1	2	4	4	14	25	3	47	0	61	0	1	0	1	0	0	2	34	28	19	1	
VICTORIA	9	4	1	2	14	0	8	14	75	8	59	0	113	0	9	0	3	2	2	5	129	58	53	6	
WALKER	8	5	1	2	4	1	2	34	50	8	24	1	23	0	9	1	0	0	0	6	9	31	14	2	
WALLER	6	2	0	0	16	1	0	9	33	2	49	0	48	0	5	0	0	0	0	1	17	22	27	1	
WARD	0	2	0	2	0	0	0	4	2	2	6	0	9	0	1	0	0	0	0	0	3	5	2	0	
WASHINGTON	4	5	0	0	10	0	2	10	25	5	27	0	19	1	4	0	0	0	0	1	3	7	21	8	0
COUNTY	PROGRAM																								
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MT	MP	XR	MW	OE	OPT	O&P	PERF	PERS	RS	RCP	SW	SLP	AU	
WEBB	13	34	5	0	33	1	5	144	77	3	64	0	132	1	14	1	2	0	2	15	44	77	220	1	
WHARTON	3	7	0	0	7	0	1	3	18	2	25	0	77	0	1	0	0	0	0	1	5	21	11	1	
WHEELER	0	0	0	0	0	0	0	0	0	0	5	0	7	0	0	0	0	0	0	0	1	2	2	0	
WICHITA	23	14	1	2	14	2	10	31	104	18	110	0	163	0	5	0	3	1	3	2	79	156	43	2	
WILBARGER	3	1	0	1	1	0	0	9	13	0	16	0	9	0	0	0	0	0	0	0	5	42	6	0	
WILLACY	2	1	0	0	2	0	0	3	7	0	11	0	27	0	3	0	0	0	0	0	2	15	19	0	
WILLIAMSON	61	29	1	9	84	13	11	132	361	55	586	6	410	2	36	4	9	3	4	42	210	414	250	32	
WILSON	5	3	0	2	3	2	0	8	22	0	32	0	48	1	6	0	0	0	0	6	27	32	22	1	
WINKLER	1	2	0	0	0	1	0	0	0	0	2	0	2	0	0	0	0	0	0	0	3	0	1	0	
WISE	10	10	1	0	4	2	1	13	20	0	47	0	69	0	4	1	1	0	0	1	39	26	10	1	
WOOD	3	2	0	1	4	1	1	26	26	5	33	0	36	1	3	0	0	0	0	2	19	23	7	1	
YOAKUM	2	0	0	0	1	0	0	0	1	0	3	0	8	0	2	0	0	0	0	0	2	0	1	1	
YOUNG	2	2	0	0	2	2	1		2	0	19	0	8	0	2	0	0	0	0	0	6	13	4	0	
ZAPATA	1	3	0	0	0	0	0	3	2	0	4	0	10	0	4	0	0	0	1	0	0	0	13	0	
ZAVALA	0	0	0	0	0	0	0	2	2	0	1	0	9	0	0	0	0	0	0	0	0	3	0	0	
Total	2868	2206	95	498	4828	973	754	8740	19436	3291	27247	614	27820	217	1608	129	570	366	197	1242	14230	22066	15465	1205	

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

TOTAL
251
47
564
111
125
9
187
125
16
161
375
17
121
1756
10561
90
28
78
488
1859
877
68
10
10
236
61
288
248
70
147
1820
37
42
113
40
108
247
22
95
11
15
65
5539
14
94
1007
57
16
194
242
5
19
18
51
5
18
13755

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

31
83
61
TOTAL
28
4053
9
31
15
36
86
710
19
3384
890
209
109
153
108
10
17
2
3769
68
80
36
46
2061
19
212
6
50
60
74
672
753
162
761
146
4
47
11
21
286
20399
294
13
26
958
15
255
3563
156
165
330
205
78
115

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

55
366
65
84
65
60
<b>TOTAL</b>
181
13
1493
11
217
872
86
44
624
311
0
10
404
9
1
7
186
20
14
290
36
138
88
70
36
226
80
8
31
108
0
2336
26
40
41
22
20
121
110
30
1566
1
253
6
878
75
31
21
84
1904
39

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

59
9
437
207
50
61
2025
18
17
<b>TOTAL</b>
373
13175
111
89
861
22
29
201
1410
9
30
393
6
24
52
20
27
7
48
729
45
241
38
23
92
282
13
15
35
31
71
5
1732
77
215
56
5
4
9
38
11247
1078
6
22
12
91
692
9670



Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

81
97
228
9
131
104
258
574
235
239
38
152
TOTAL
888
183
17
786
106
92
2764
220
12
260
194
21
63
41
17
156665

# Appendix B - Health Professions Council

## FY 12 Estimated Fees Collected Section IV.D Operating Budget

*To comply with Section 6, SB 1058 (81<sup>st</sup> Regular)*

## FY 12 Estimated Expenses Section II.C Operating Budget

*To comply with Section 6, SB 1058 (81<sup>st</sup> Regular)*

## Appendix B Estimated Fees and Revenues

Agency	FY 2012 Revenue Estimate	FY 2012 Expenses Estimate
Texas State Board of Chiropractic Examiners	\$2,395,000	\$611,539
Texas State Board of Dental Examiners	\$9,204,000	\$2,343,872
Texas Funeral Services Commission	\$1,595,000	\$733,214
Texas Medical Board	\$36,778,165	\$9,177,397
Texas Board of Nursing	\$15,147,015	\$9,704,375
Texas Optometry Board	\$1,526,795	\$457,292
Texas State Board of Pharmacy	\$7,588,173	\$5,284,834
Executive Council of Physical Therapy and Occupational Therapy Examiners	\$4,270,818	\$1,279,343
Texas State Board of Podiatric Medical Examiners	\$470,013	\$234,731
Texas State Board of Examiners of Psychologists	\$2,126,555	\$801,780
Texas State Board of Veterinary Medical Examiners	\$2,961,679	\$969,149

# Appendix C - Health Professions Council

## Unfunded Needs of the Agency

*To comply with Section 6, SB 1058 (81<sup>st</sup> Regular)*

## Appendix C - Health Professions Council

### Unfunded Needs of the Agency

*To comply with Section 6, SB 1058 (81<sup>st</sup> Regular)*

Agency	(6) any unfunded needs of the agency.
Chiropractic	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Dental	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Funeral Serv	<p>Unfunded Needs</p> <p>The TFSC needs funding for the restoration of the agency's General Counsel. A General Counsel would prosecute the agency's cases more quickly at SOAH, would help to reduce the agency's pending investigation caseload, and would facilitate answers to problems the consuming public, death care professionals, and members of the Legislature refer to the agency.</p> <p>Currently TFSC staff must refer the prosecution of the agency's cases to the Office of the Attorney General (OAG). The three Assistant Attorneys General assigned to the TFSC each represent several other regulatory agencies and have heavy caseloads. A General Counsel would expedite the prosecution of the agency's cases and relieve the workload on the OAG. Also currently the TFSC's legal assistant and investigators must use their own judgment to determine whether the results of an investigation warrant a violation. Having a General Counsel on staff to review the investigative summaries and findings would ensure every aspect of a consumer's complaint has been examined and that the consumer is protected.</p>

	<p>The TFSC also needs funding for one (1) administrative assistant to provide additional clerical and administrative support. The TFSC lost an administrative assistant position in 2011 due to the appropriations reductions. Restoring this position would allow for more efficient and timely work processes and complaint resolution. Without this additional position, the TFSC investigators and licensing staff will have to continue taking turns fulfilling the routine but necessary clerical functions of this position, therefore having less time to devote to their primary duties.</p>
Medical Board	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Nurse	The Texas Board of Nursing does not have any unfunded needs.
Optometry	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Pharmacy	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
PT/OT	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Podiatry	<p>Although we received full funding for our 81st Session/2009 LAR for FY 2010/2011 ... we received partial funding for our 82nd Session/2011 LAR for FY 2012/2013; severe Budget Cuts &amp; staffing loss noted.</p> <p>Future needs are being analyzed as we work through the executed FY 2010 5% Reduction, FY</p>

	2011 2.5% Reduction and FY 2012/2013 Reductions & are awaiting the 83rd Session/2013 for future resource assistance. Our FY 2014/2015 LAR can be found here on our website:
Psychologists	<p>The Board has identified four separate unfunded needs. Those needs are:</p> <ol style="list-style-type: none"> <li>1. Replacement of computer equipment. The Board was unable to maintain its technology replacement schedule in the 2012-2013 biennium due to budget cuts.</li> <li>2. Higher salaries for staff commensurate with other Article VIII agencies.</li> <li>3. Hiring of additional FTE Investigator necessary to conduct criminal background checks and to begin compliance measures with the federally mandated Healthcare Integrity and Protection Data Bank (HIPDB). This position was eliminated in the 2012-2013 biennium.</li> <li>4. Additional programming for the shared replacement database to allow the agency to achieve greater efficiencies in basic licensing operations.</li> </ol>
Vet Med	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request

Appendix D - Health Professions Council  
Agencies Reports on Number of Persons  
Regulated by County\*

*To comply with Section 6, SB 1058 (81<sup>st</sup> Regular)*

\*Also available on Council Website ([www.hpc.state.tx.us](http://www.hpc.state.tx.us))