

**Summary of Request:**

The Texas Internal Audit Act requires a state agency that receives more than \$10 million or more in revenue and has more than 100 employees must comply with the Texas Government Code, Section 2102.005.

The attached 2017 Quality Assurance and Improvement Program report is presented to provide the Texas Board of Nursing reasonable assurance that the internal audit is aligned with the approved charter, is effective and efficient and is perceived to be of value by improving organizational operations.

**Historical Perspective:**

This is an annual report as required by internal audit standards.

**Pros:** The Board of Nursing will be in compliance with accepted internal audit standards and is assured of the effectiveness of the internal audit process.

**Cons:** None.

**Staff Recommendation:**

This report is for informational purposes and no action by the board is required.



# **TEXAS BOARD OF NURSING**

## **INTERNAL AUDIT'S**

### **Quality Assurance and Improvement Program**

**Report for Fiscal Year 2017**

Presented to  
Texas Board of Nursing  
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## INTERNAL AUDIT ACTIVITY REPORT

### QUALITY ASSURANCE AND IMPROVEMENT PROGRAM (QAIP)

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Internal Audit's Quality Assurance and Improvement Program (QAIP) is designed to provide reasonable assurance to the various stakeholders of the Internal Audit activity that Internal Audit:

- (1) Performs its work in accordance with its Charter, which is consistent with The Institute of Internal Auditors' International Standards for the Professional Practice of Internal Auditing (*Standards*), Definition of Internal Auditing and Code of Ethics;
- (2) Operates in an effective and efficient manner; and
- (3) Is perceived by stakeholders as adding value and improving Internal Audit's operations. To that end, Internal Audit's QAIP covers all aspects of the Internal Audit activity (IAA). In this regard, the factors considered for the QAIP include:
  - ✓ Monitors the Internal Audit activity to ensure it operates in an effective and efficient manner.
  - ✓ Assures compliance with the Standards, Definition of Internal Auditing and Code of Ethics.
  - ✓ Helps the Internal Audit activity add value and improve organizational operations.
  - ✓ Includes both periodic and ongoing internal assessments.
  - ✓ Includes an external assessment at least once every three years, the results of which are communicated to the Board.

The Chief Audit Executive (CAE) is ultimately responsible for the QAIP, which covers all types of Internal Audit activities, including consulting.

### **INTERNAL ASSESSMENTS**

- **Ongoing Reviews** – Ongoing assessments are conducted through:
  - Audit Policies and Procedures used for each engagement to ensure consistent compliance with applicable planning, fieldwork and reporting standards
  - Checklists are used to provide assurance on compliance with established practices and procedures
  - Work paper reviews are conducted in accordance with internal audit procedures and the *Standards* using the State Agency Internal Audit Forum (SAIAF) Working Paper Review Tool
  - Feedback is obtained from internal audit clients and other stakeholders on individual engagements
- **Periodic Reviews** – Periodic assessments are designed to assess conformance with Internal Audit's Charter, the Core Principles, *Standards*, Definition of Internal Auditing, the Code of Ethics, and the efficiency and effectiveness of internal audit in meeting the needs of its various stakeholders. Periodic assessments will be conducted through:
  - An assessment of the IAA's performance against QAIP established criteria
  - Regular review and approval of the internal audit charter and other relevant documents
  - Review of the annual audit plan in relation to the risks of the organization
  - Review of internal audit performance metrics and benchmarking of best practices, prepared and analyzed in accordance with Audit Policies and Procedures
  - Analyses of performance metrics established to improve the IAA effectiveness and efficiency
  - Periodic activity and performance reporting to the Agency Administrator and the Board

## **EXTERNAL ASSESSMENTS**

- A. General Considerations** – External assessments appraise and express an opinion about internal audit’s conformance with the Standards, Definition of Internal Auditing, the Core Principles, and the Code of Ethics and include recommendations for improvement, as appropriate.
- B. Timing** – An external assessment will be conducted every three years.
- C. Scope of External Assessment** – The external assessment consists of a broad scope of coverage that includes the following elements of Internal Audit activity:
- Conformance with the Standards, Definition of Internal Auditing, the Code of Ethics, and internal audit’s Charter, plans policies, procedures, practices, and any applicable legislative and regulatory requirements.
  - Expectations of Internal Audit as expressed by the Board, executive management, and operational managers.
  - Integration of the Internal Audit activity into the agency’s governance process, including the audit relationship between and among the key groups involved in the process.
  - Tools and techniques used by Internal Audit.
  - The mix of knowledge, experiences, and disciplines within the staff, including staff focus on process improvement.
  - A determination whether Internal Audit adds value and improves the agency’s operations.
- D. Considerations** – The qualifications and considerations of external reviewers as noted in The IIA’s Practice Advisory 1312-1 will be considered when contracting with an outside party to conduct the review.

## **REPORTING ON QUALITY PROGRAM**

- A. Internal Assessments** – Results of internal assessments will be reported to the Board and to the senior management at least annually.
- B. External Assessments** – Results of external assessments will be reported to the senior management and the Board as completed. The external assessment report will be accompanied by a written response and action plan to significant comments and recommendations contained in the report.
- C. Follow-up** – The CAE will implement appropriate follow-up actions to ensure that recommendations made in the report and action plans developed are implemented in a reasonable timeframe.

## **PERFORMANCE METRICS for FY 2017**

### **INTERNAL ASSESSMENTS**

Internal Audit Charter – the Charter for FY-17 was updated, reviewed and approved by the Board at their July 2016 meeting.

The Audit Plan for FY-17 included one individual audit – a Human Resources Management Audit - and one advisory project to perform an Ethics Evaluation. Both projects were completed on time and within budget.

Recommendations resulting from these engagements were accepted by management and implementation was complete at fiscal year-end 2017.

Working Paper Review Tool – the post-engagement reviews were completed; no significant deficiencies identified.

Auditee Survey Responses – all response ratings were positive; with no additional comments from auditees.

### **EXTERNAL ASSESSMENTS**

A Quality Assurance Review (QAR) is required after three years of internal audit activity was completed in March of 2015. The QAR provided an independent, external assessment of the internal audit function and culminated in an overall opinion of 'generally conforms' with:

- the Institute of Internal Auditors (IIA) *International Professional Practices Framework (IPPF)* including the *Definition of Internal Auditing*, and the *Code of Ethics*
- the United States Government Accountability Office (GAO) *Government Auditing Standards*, and
- the Texas Internal Auditing Act (*Texas Government Code*, Chapter 2102).

The BON has contracted with an independent, external party to perform the QAR for the BON that is due in FY-2018.

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**REPORT DISTRIBUTION PAGE**

Texas Board of Nursing

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